



# NETWORK SERVICE ASSISTANT

USER MANUAL

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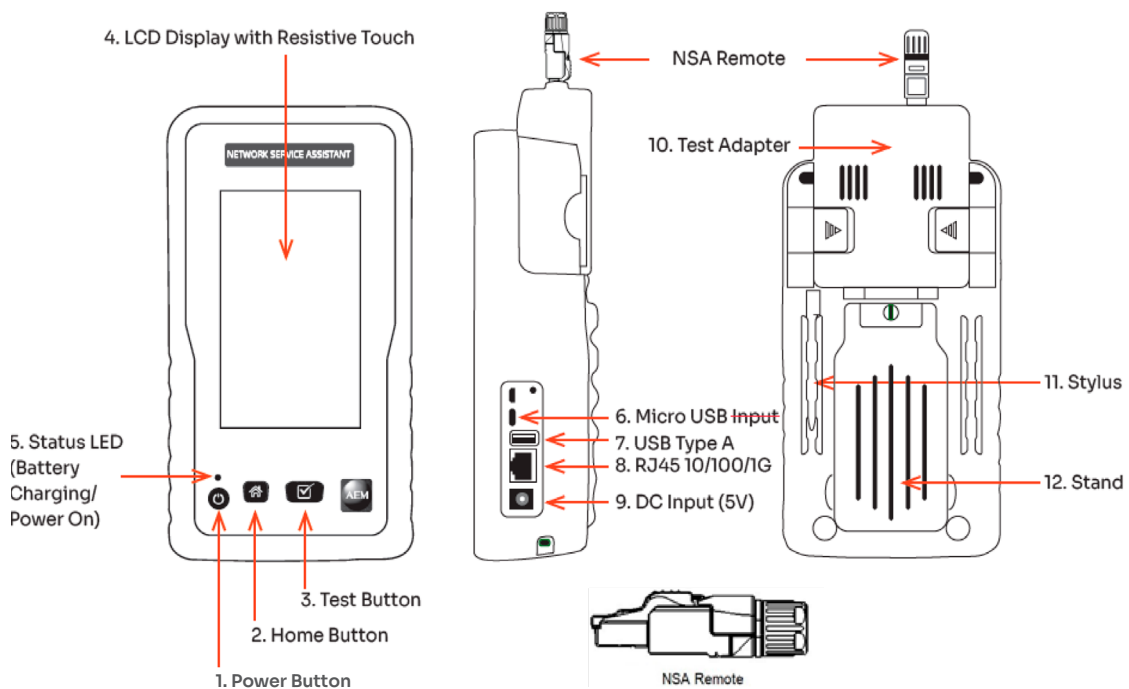


## Kit Contents

Refer to <https://aem-test.com/products/network-service-assistant> for a full list of kits available



## Network Service Assistant (NSA) Features



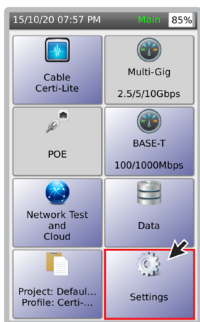
The NSA features a touchscreen based interface. Product features include:


- |                 |   |
|-----------------|---|
| 1. POWER BUTTON | <ul style="list-style-type: none"> <li>• Powering on : press for 1 second</li> <li>• Powering off : press the button once and then select [Power Off] on the touchscreen</li> <li>• Force shutdown : press and hold the power button for 6 seconds or longer. Note that Force Shutdown may result in loss of recent test data.</li> </ul> |
| 2. HOME BUTTON  | <ul style="list-style-type: none"> <li>• Takes you back to home screen on the touchscreen interface.</li> </ul>   |
| 3. TEST BUTTON  | <ul style="list-style-type: none"> <li>• Starts an AutoTest (Type of Autotest depends on the adapter attached to the unit).</li> </ul>  |
| 4. LCD DISPLAY  | <ul style="list-style-type: none"> <li>• Resistive touchscreen, with color graphical user interface to navigate the menu and to view results.</li> </ul>  |

- |     |                        |  |
|-----|------------------------|--|
| 5.  | <b>STATUS LED</b>      | <ul style="list-style-type: none"><li>• Red : battery charging (when unit is off)</li><li>• Amber : battery charging (when unit is on)</li><li>• Green : battery not charging (when unit is on)</li></ul>            |
| 6.  | <b>MICRO USB INPUT</b> | <ul style="list-style-type: none"><li>• Establishes a USB-based wired link between the NSA unit and a personal computer. Test results can be transferred to PC software (TestDataPro) via this connection.</li></ul> |
| 7.  | <b>USB TYPE A</b>      | <ul style="list-style-type: none"><li>• USB flash drive connection to store test results and for software updates.</li></ul>   |
| 8.  | <b>RJ4510/100/1G</b>   | <ul style="list-style-type: none"><li>• For validation testing of cables up to 1G (functionality is built into the basic NSA kit).</li></ul>   |
| 9.  | <b>DC INPUT</b>        | <ul style="list-style-type: none"><li>• Connection for 5V DC supply (WARNING : Do not connect to any power supply other than the power adapter supplied by AEM).</li></ul>   |
| 10. | <b>TEST ADAPTER</b>    | <ul style="list-style-type: none"><li>• A variety of plug and play adapters can be used to change the function of the NSA modular platform.</li></ul>  |
| 11. | <b>STYLUS</b>          | <ul style="list-style-type: none"><li>• Alternative method of using the touchscreen.</li></ul>   |
| 12. | <b>STAND</b>           | <ul style="list-style-type: none"><li>• Retract stand to place it on a table or any other flat surface, freeing you to perform other tasks while keeping an eye on the screen.</li></ul>                             |

## 1 Settings




### a. Settings Configurations



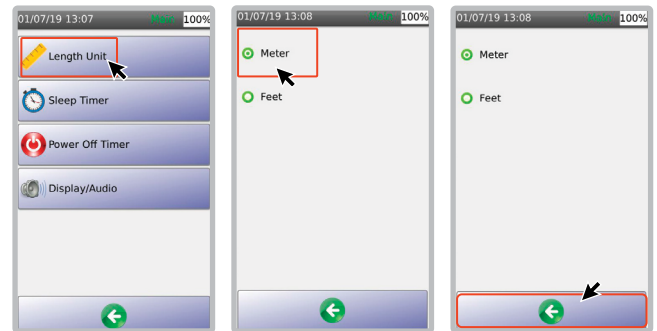
Users can configure date/time, user interface, certifier/validator settings, language and also access system information by selecting .

### b. Date and Time




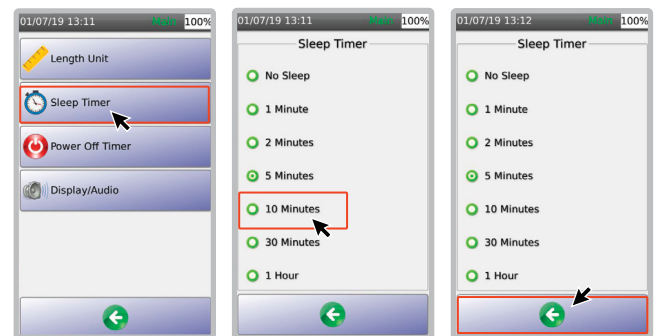
- Select [Date Time].
- Set the date and timing using the   arrows.
- Use the drop down menu to select the timezone.
- Enable the checkbox [Sync Time with server] and select . Note: The timezone will only sync when NSA detects Internet connectivity.

### c. User Interface




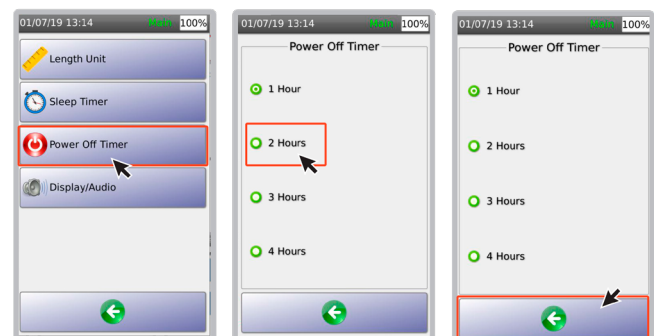
#### i. Length Unit

- Select [Length Unit].
- Select the preferred measurement standard - Metric (Meter) or US units (Feet).
- Select  to save the changes.




#### ii. Sleep Timer

- Select [Sleep Timer].
- Select the preferred time duration of inactivity after which the screen should turn off.
- Select  to save the changes.




#### iii. Power Off Timer

- Select [Power Off Timer].

- Note: The [Power Off Timer] function is only available when the NSA is in battery mode. It is not available when the unit is attached to a power supply. Select the preferred time duration of inactivity after which the NSA should power off.
- Select  to save the setting.





#### iv. Display/Audio

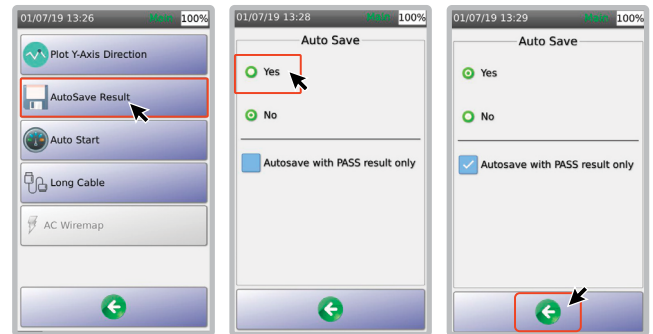
- Select [Display/Audio].
- Adjust the display brightness or audio volume by pressing [+] or [-]. To mute, continue to press [-] until it shows [Mute]
- Select  to save the setting.

#### d. Certifier/Validator Settings




#### i. Plot Y-Axis Direction

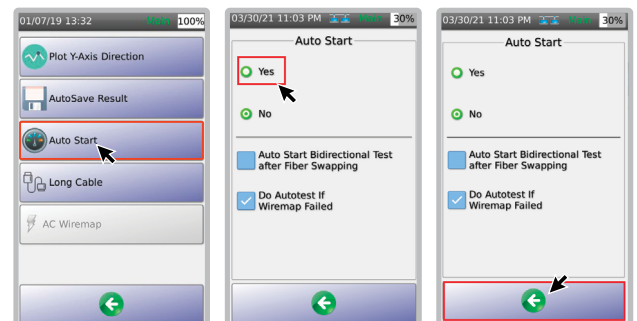
- Select  on the home screen, then [Certifier/Validator Settings] and then [Plot Y-Axis Direction].
- Select [Up] or [Down].
- Select  to save the changes made to the settings.



#### ii. Autosave Results


[Autosave Result], when set to [YES] will save the test results according to the next available label name.

- Select [AutoSave Result].
- Select [Yes] or [No]. If [Yes], after Autotest, the test results will be automatically saved using the available label scheme.
- Select [Autosave with PASS result only] to autosave the pass results only.
- Select  to save the settings.

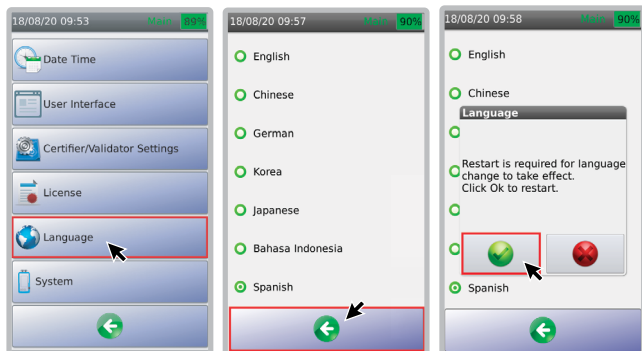


#### iii. Auto Start

Auto Start when enabled will automatically start the Autotest when a connection is detected in any of the test ports.

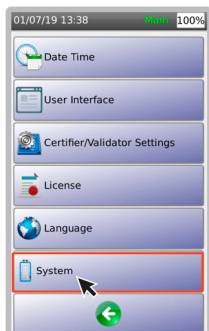
- Select [Auto Start].
- Select [Yes] or [No]. If [Yes], NSA will automatically start the Autotest when the cable under test is connected to the NSA. When [Do Autotest if Wiremap Failed] is enabled, in the event that any of the 4 pairs fails the wiremap, an Autotest will be triggered instead of cable diagnostic
- Select [Autosave with PASS result only] to autosave the pass results only.
- Select  to save the settings.

## e. Language



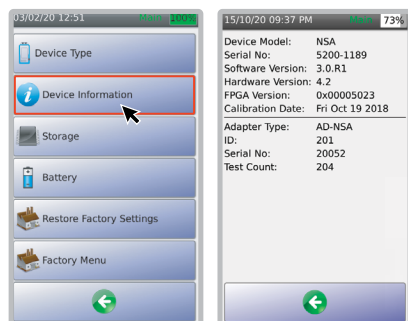
- Select [Language].
- Select one of the languages available and then ↩ to save the settings.
- Select 🟢 to restart the device or 🛑 to restart later.

## f. System



Select [System] to gain access to information relating to the device, storage, battery status as well as to restore the NSA to factory settings.

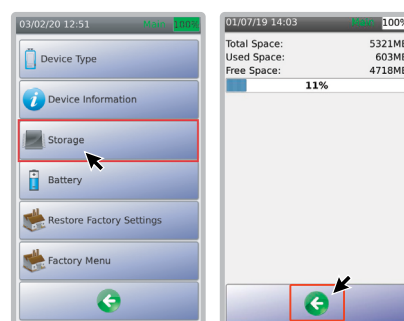
## g. Device Information



- Click [Settings] on the home screen, then [System] and then [Device Information].

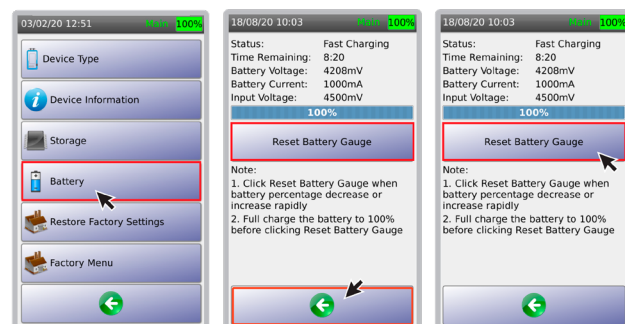
- The screen will show the NSA model, serial number, software, hardware, FPGA version, adapter information and test count.
  - Select ↩ to exit the screen.
- Note: Test count is the number of insertion cycles for the adapter port.

## h. Storage



[Storage] displays the capacity and used and free space on the NSA.

## i. Battery




- Select [Settings] on the home screen, then [System] and then [Battery].
  - User will be brought to a screen showing the charging status, time remaining, battery voltage, current battery status and input voltage.
  - Select ↩ to exit the screen.
  - [Reset Battery Gauge] recalibrate discrepancies in the battery reading. Use this feature only when the battery percentage is fluctuating.
- Note: i. Ensure that the battery is fully charged 100% before doing the reset. ii. Select [Reset Battery Gauge]. iii. NSA will apply the changes and restart the device. AEM recommends to charge the battery overnight.

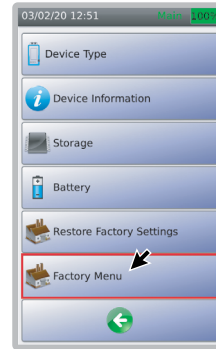


### j. Restoring Factory Settings



- Select [Settings] on the home screen, then [System] and then [Restore Factory Settings].
- On the dialog box, select  to restore the device to default factory settings. The device will restart.

### k. Factory Menu



[Factory Menu] is for manufacturer's internal use only. Access to this function is not available to users.

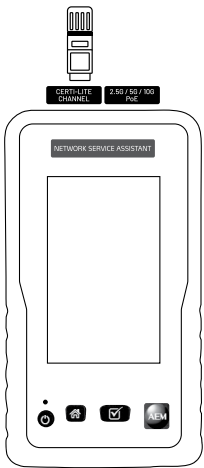
## 2 Certi-Lite with NSA Remote

NSA Cable Certi-Lite is also known as Single Ended Autotest. This feature uses an AD-NSA adapter and the remote end is terminated by an NSA remote with ID 1 to 8. Certi-Lite supports comprehensive features and measurements such as LiveWiremap, Touch TDR, Length, Delay, Return Loss, NEXT and many other functions. To use Cable Certi-Lite, attach an AD-NSA adapter. NSA will automatically detect the adapter.

NSA Remote with different IDs can be used to identify cables that are mixed up, no label or which are mislabeled. When an NSA Remote is connected to NSA, the correct ID for it will be automatically detected and displayed.



## a. Set Reference




It is important to perform a set reference using NSA Remote IDs 1 to 8 before using it for the Autotest when the AD-NSA adapter is attached to the NSA for the first time. Failure to do so will result in incorrect DC resistance measurements.

To perform set reference, attach an AD-NSA adapter to the NSA and one of the 8 NSA Remote to the Certi-Lite Channel port of the AD-NSA

adapter. Do set reference to all 8 NSA Remote units one by one before using.

Note: Set reference will already have been performed before shipping the product, therefore it is not necessary to perform it again when the product is received.

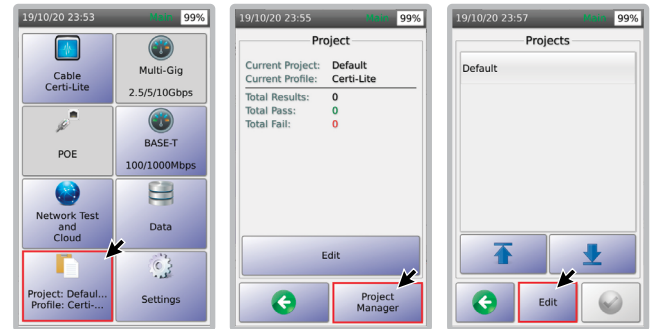


- On the NSA main screen, select [Cable Certi-Lite].
- NSA will identify the NSA Remote ID attached - ie., Remote #5. Select [Expert Tools].
- Select [Set Reference].
- The dialog box [Connect NSA Remote to the cable test port of the AD-NSA adapter] will appear.
- Select .

Note: Repeat the set reference process using all the 8 NSA Remote units.



## b. Creating Certi-Lite Project/Profile

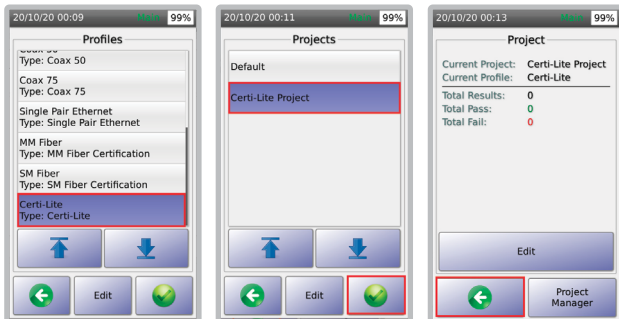
NSA supports customer workflows through project and profile descriptions. [Project] is an identifier of the customer site/location, while [Profile] refers to specific test configurations.






- Select [Project]/[Profile] on the home screen to create/edit a project. Once a project is selected, subsequent Autotest results will be saved there.
- Select [Project Manager] to choose or create a different project or to delete an existing project.
- Select [Edit] to edit project details.

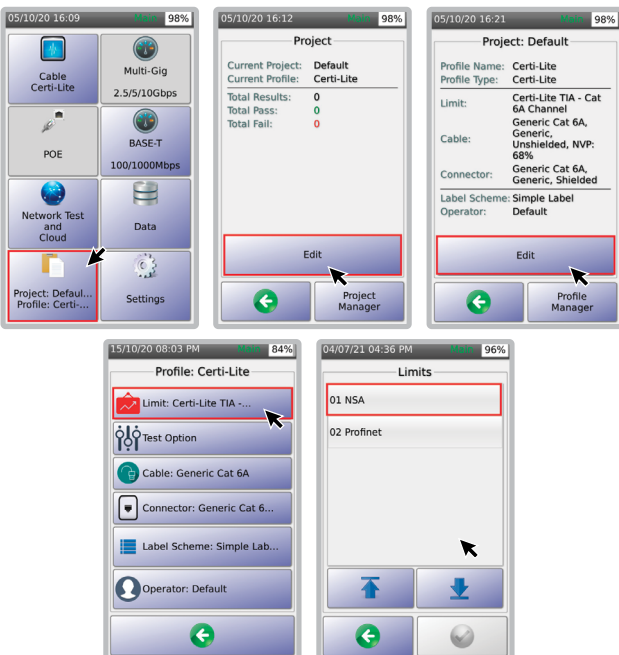


- Choose from one of the already defined projects or create a new project by selecting [Add New].
- Key in an appropriate name and select  to save the project.
- After selecting the project name, a dialog box will appear. Select  to see the various profiles:
  - a. [Certi-Lite] for NSA Remote
  - b. [Validation] for Multi-Gig tests
  - c. [Certification] for Copper Cable Certification
  - d. [Single Pair Ethernet] for Copper Cable Certification with less than 4 pairs
  - e. [MM Fiber] for Multimode Fiber
  - f. [SM Fiber] for Singlemode Fiber
  - g. [Network Validation] for Network Autotest
  - h. [Coax] for Coax Certification



- Select Certi-Lite, then select .
- To select an already created project, select that from the [Projects] menu and select .
-  will bring you back to the previous screen or main menu.

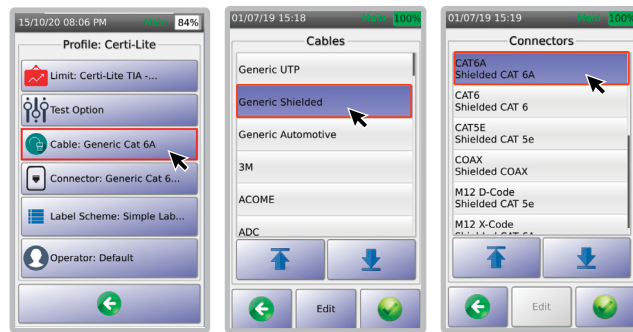
### c. Selecting Test Limit



- Select [Project] on the home screen to choose an active test project.
- Select [Edit] to update the test profile.
- Select [Edit] to change the test settings within the selected test profile.
- Select [Limit].
- Select [01 NSA]. ISO and TIA are the widely used standard limits. Customized limits are not supported in AD-NSA Remote testing.

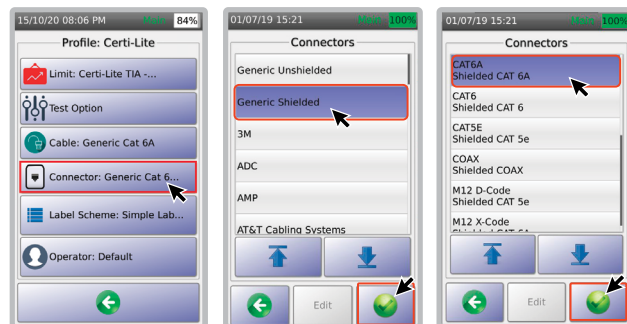
### d. Selecting Cable/Connector

It is important to document the cables and connectors for the purpose of good reporting.



- Select [Cable: Generic Cat 6A].
- If unsure of the type of cable, select [Generic UTP] for unshielded cable and [Generic Shielded] for shielded cable.
- Choose the specific type of cable.

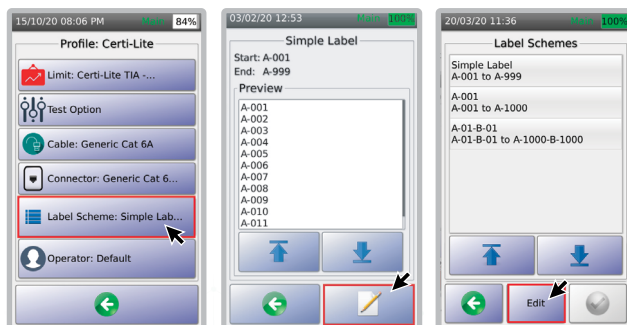
Follow a similar process for choosing connectors:




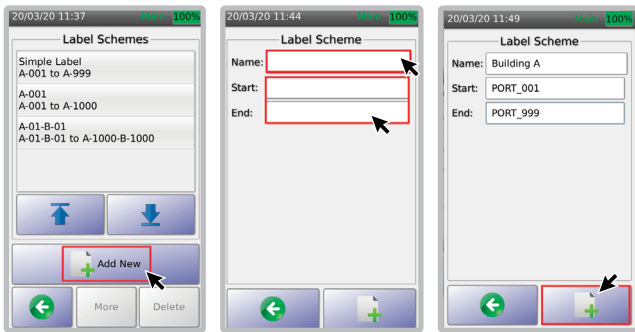
- Select [Connector: Generic Cat 6A].
- Select [Generic Shielded].
- Select [CAT 6A].



### e. Creating New Label

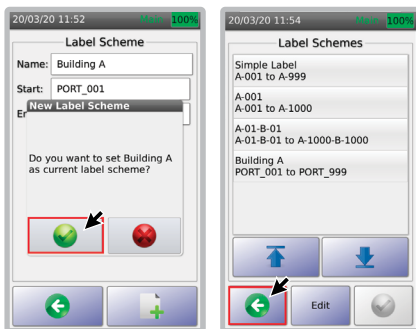
Labeling allows users to identify the associated physical locations (i.e., building, room, cabinet, rack, port, etc.)





- Select [Label Scheme: Simple Label].
- A preview of the simple labels will be displayed. Select  to view or to add to the list of label schemes.
- Select [Edit].

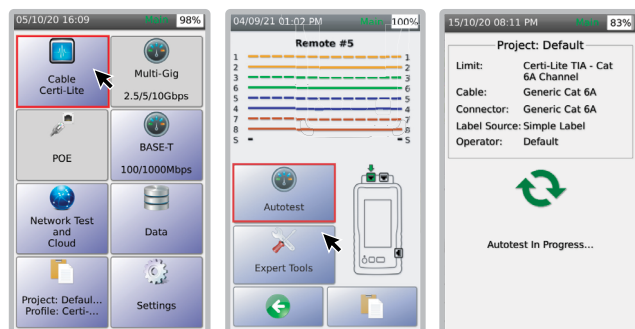
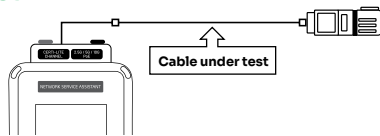


- Select .
- Key in the desired label name as well as the descriptions for [Start] and [End].
- Select  to finish creating the label

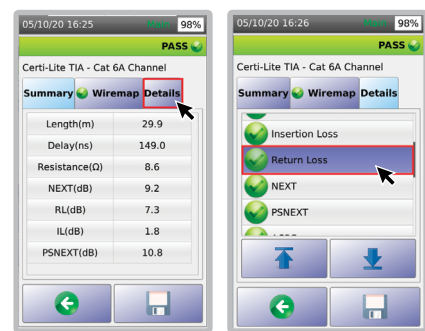


- Select  to confirm if you want to set the selected label scheme as the current label scheme.
- Select  to go back to the home screen.

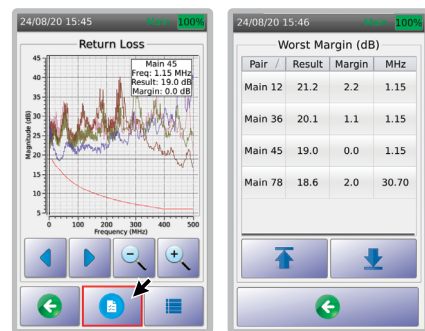
## f. Performing Autotest




- Select [Cable Certi-Lite].
- LiveWiremap comes up when the cable-under-test is attached to the Certi-Lite Channel port and the other end of the cable is connected to NSA Remote. NSA will display the NSA Remote ID number in the wiremap screen i.e Remote #5. User can start a full Certi-Lite Autotest by selecting [Autotest] on this screen.
- Autotest commences.

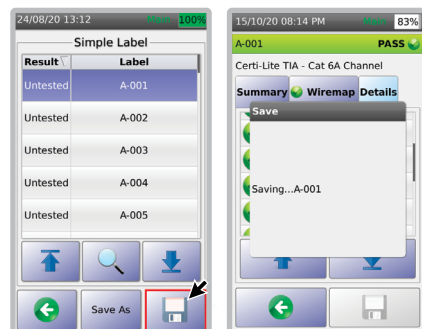


- To view the Autotest results for each parameter, select [Details].
- Select [Return Loss]



- The return loss graph will be displayed. Select .
- The worst margins for return loss will be displayed

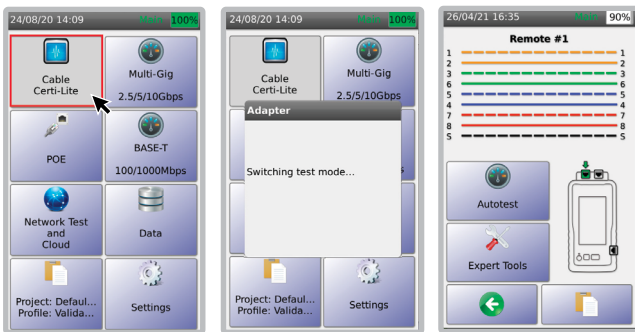
## g. Saving Test Data



- Select to view the labels.
- To save results, select .
- A dialog box will confirm that the results are being saved.

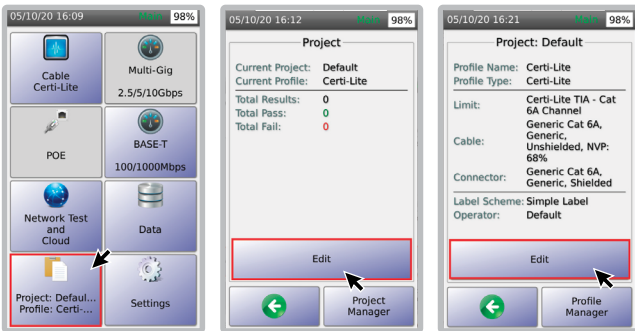
### h. Switching Modes under NSA

To perform Cable Certi-Lite, use the Certi-Lite channel port of the AD-NSA Adapter.



- Select [Cable Certi-Lite] on the main screen.
- A dialog box message will confirm the request.
- NSA is in Cable Certi-Lite mode when the Multi-Gig and PoE buttons are grayed out.

### i. Setting NVP in cables

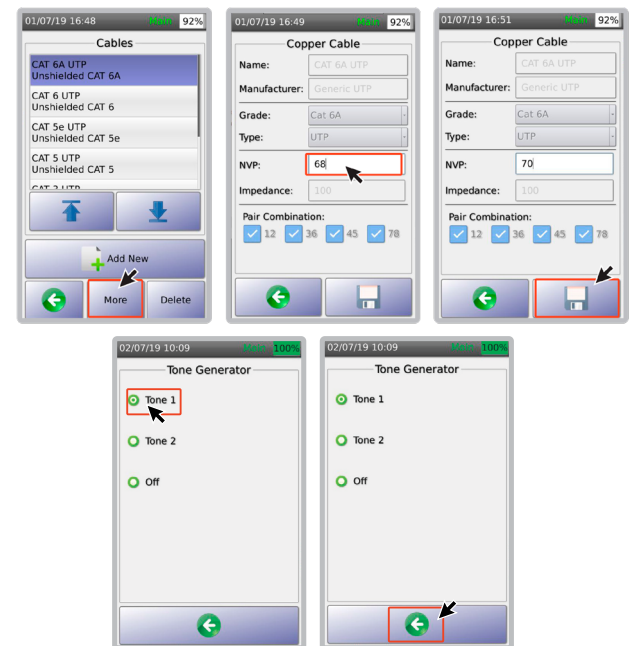



- Select [Project/Profile].
- Select [Edit].
- Select [Edit].
- Select [Cable].
- Select [Genetic UTP] and then select .
- Select [CAT6A UTP] and then select [Edit].
- Select [More]
- Key in the NVP value.
- Select [Save].



### j. Tone Generator

The NSA unit's tone generator helps technicians locate the cable-under-test in a bunch of cables by sending a tone signal to all 8 wires. An amplifier probe will be used to detect the tone.




- Select [Cable Certi-Lite].
- Select [Expert Tools].
- Select [Tone Generator].
- Select [Tone 1].
- Selecting  will turn off the Tone Generator.

### k. Learn NVP

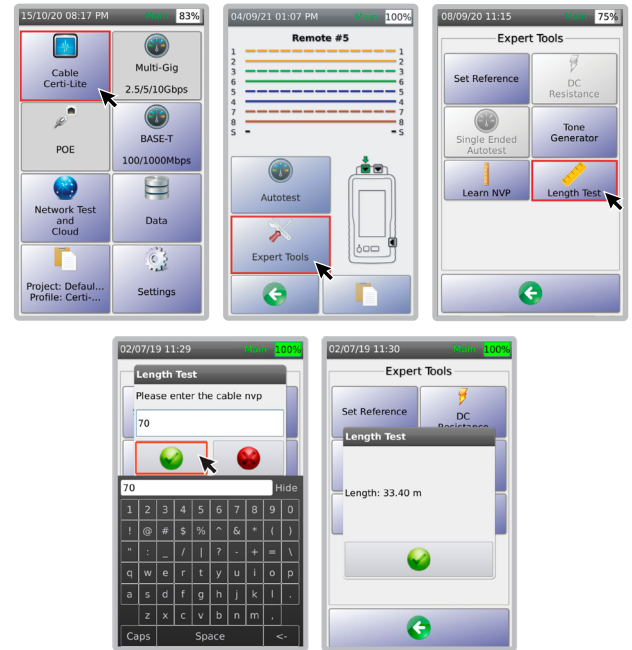
Nominal velocity of propagation (NVP) is a process used by handheld testers to determine the length of the cable. NSA unit's Learn NVP feature helps users to determine the NVP value of a cable by keying in its cable length. The NVP value can then be used in Certi-Lite tests (See section [2i. Certi-Lite with NSA Remote](#) - Setting NVP in Cables for guidance on how set NVP in cables.)




- Select [Cable Certi-Lite].
- Select [Expert Tools].
- Select [Learn NVP].
- Key in the cable length and select .
- NSA will calculate the NVP and display the result.

### l. Length Test

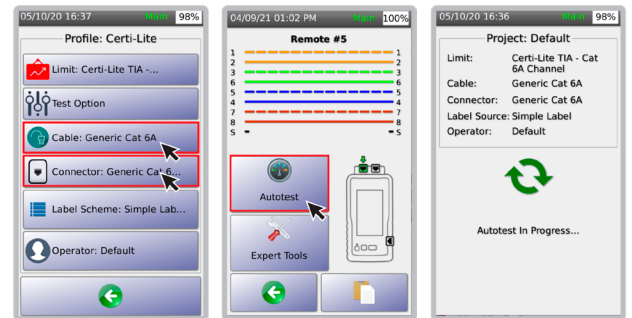
[Length Test] allows NSA users to determine the length of the cable, based on the NVP value keyed-in.



- Select [Cable Certi-Lite].
- Select [Expert Tools].
- Select [Length Test].
- Key in the NVP value and select .
- NSA will calculate the cable length (depending on the cable type used) and display the results.

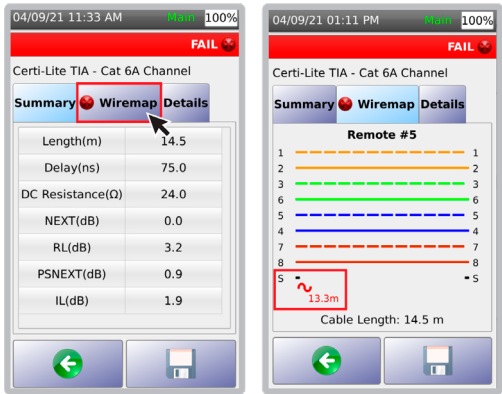
### m. Shield Continuity Test

NSA's shield continuity feature allows users to test the integrity of the shielded cable. If there are issues with the shield, NSA will detect it and inform the user where the issue is.



- Set the [Cable] and [Connector] to Shielded Cable and Shielded Connector.
- NSA will automatically detect the attached Remote ID. Select [Autotest].
- The Autotest will commence.
- Example on the right: The wiremap has failed. Select [Wiremap].
- Example on the right: the total cable length is 14.5 meters of which NSA detected 13.3 meters of shield discontinuity.

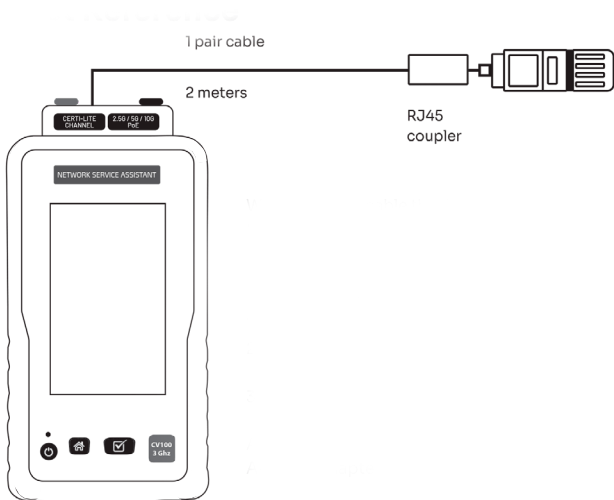
Note: The cable and connector in NSA Project/Profile must be set to shielded to use the Shield Continuity Test. To learn more about setting the cable and connector, refer to: [2d. Cable Certi-Lite with NSA Remote – Selecting Cable/Connector.](#)



### 3 Single Pair Ethernet with NSA Remote Terminated Plug

The NSA supports the testing of cables that are less than the standard 4 pairs i.e., 1 pair, 2 pair and 3 pair cables connected to the NSA device and terminated by the NSA Remote. A comprehensive range of measurements such as Length, Loop Resistance, Insertion Loss, Return Loss, NEXT, PSNEXT, ACRF and much more are supported.

#### a. Set Reference



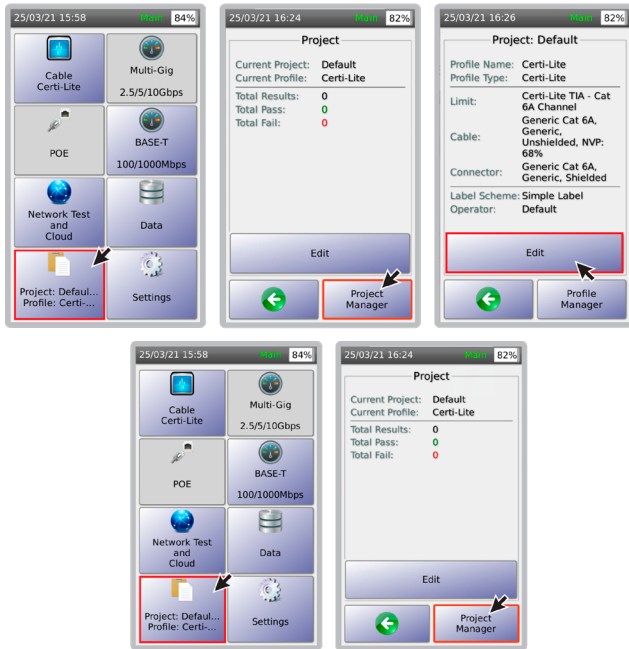
When testing a cable that is less than 4 pairs using the AD-NSA adapter and NSA Remote it is important to perform set reference before running an Autotest, to ensure accurate DC resistance measurements.

To perform set reference:

1. Attach an AD-NSA adapter to the NSA unit
2. Connect the short patch cord that is less than 4 pairs from the AD-NSA adapter to the NSA Remote using an RJ45 coupler (if needed).
3. Perform Set Reference.

AEM Recommendation: Do not disconnect the patch cord attached to the AD-NSA adapter after completing Set Reference.

## b. Selecting Test Limit



- Select [Project/Profile] on the home screen to choose an active test project.
- Select [Edit] to update the test profile.
- Select [Edit] to change the test settings within the selected test profile.
- Select [Limit].
- ISO and TIA are the widely used standard limits. For Single Pair Ethernet, choose O2 Profinet limit. Customized limits are not supported by the AD-NSA Remote.

## c. Selecting Cable/Connector

To choose a cable and connector for Single Pair Ethernet (SPE), make sure that the correct SPE cable and connector are selected for proper documentation and reporting. If unsure of the cable to use, choose SPE cable and SPE connector under [Generic UTP] or [Generic Shielded] or [Generic Automotive] cables and connectors database.

For more information, refer to: [2d. Certi-Lite with NSA Remote – Selecting Cable/Connector.](#)

## d. Performing Autotest

1. Leave the short patch cord used in Set Reference attached to AD-NSA adapter.
2. Connect the cable under test via an RJ45 coupler.
3. Connect the NSA Remote to the other end of the cable under test (optional: via RJ45 coupler)
4. Start Autotest  
For more information, refer to: [2f. Certi-Lite with NSA Remote – Performing Autotest.](#)

## e. Saving Test Data

The process for saving the results for Single Pair Ethernet testing is the same as for all other tests. For more information, refer to: [2g. Certi-Lite with NSA Remote – Saving Test Data](#)

## 4 NSA Cable Identification

NSA provides an easy way for customers to identify and locate cables that are not yet labeled. By using the NSA Remote IDs 1 to 8, users attach the NSA Remote to the far end of the cable and connect the near end it to the NSA device and adapter. NSA will display the NSA Remote ID as “Remote #1” – “Remote #8” in the LiveWiremap screen. If there is no NSA Remote attached to the far end or NSA Remote is unidentifiable due to certain wiremap issues of the cable under test, NSA will display the NSA Remote ID as “Remote ID Unknown”.

To start NSA Cable Identification:

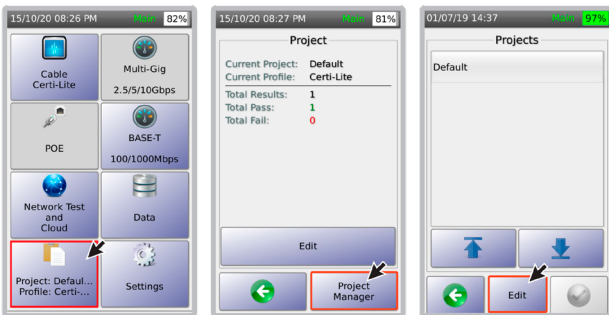
1. Attach the AD-NSA adapter to the NSA device.
2. Perform Set Reference to each of the 8 NSA Remote units. For more information about Set Reference, refer to [2a. Certi-Lite with NSA Remote – Set Reference.](#)



## 5 Multi-Gig and PoE Testing



### a. Creating Project/Profile

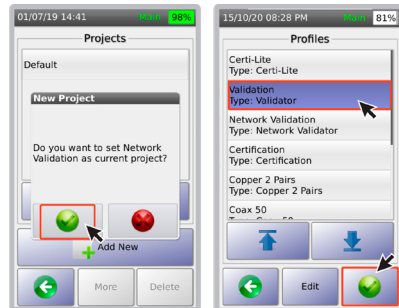
The NSA supports customer workflows through projects and profile descriptions. [Project] is an identifier of the customer site/location, whereas [Profile] refers to specific test configurations.





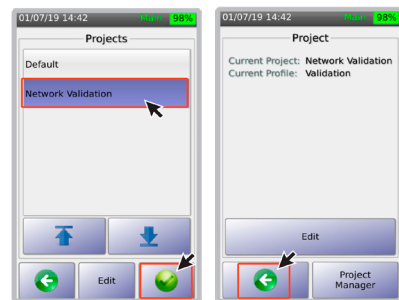
- Select [Project]/[Profile] on the home screen to create/edit a project. Once a project is selected, subsequent Autotest results will be saved in that project.
- Select [Project Manager] to choose or create a different project or to delete an existing project.
- Select [Edit] to edit project details.




- Choose from one of the already defined projects or create a new project by selecting [Add New].
- Key in an appropriate name and select .
- Confirm the name by selecting .



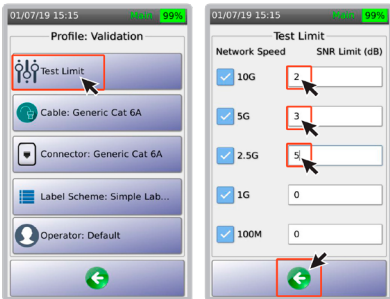
- After selecting the project name, a dialog box will appear. Select  to see the various profiles:
  - [Validation] for Multi-Gig tests
  - [Certification] for Copper Cable Certification
  - [Single Pair Ethernet] for Copper Cable Certification with less than 4 pairs
  - [MM Fiber] to Multimode Fiber
  - [SM Fiber] for Singlemode Fiber
- Choose an appropriate profile, eg. [Validation] for multi-gig validation and select .





- To select an already created project, select that from the [Projects] menu.
-  will bring you back to the previous screen or main menu.

### b. Selecting Test Limits



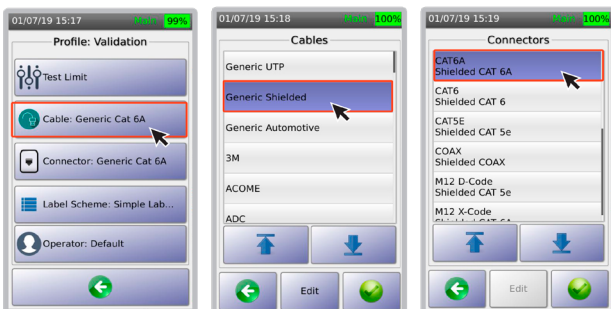


- Select [Project] on the home screen to choose an active test project.
- Select [Edit] to select or update the test profile.
- Select [Edit] to change the test settings within the selected test profile.
- In the validation profile, [Test Limit] allows you to choose the minimum SNR required for different network speeds (note: keep the SNR limit at 0 dB if in doubt. If SNR is positive, then the corresponding network speed is functioning properly for the cable under test).
- In this example, the limit is set at 10G -> 2dB (which means NSA will fail cables having less than a 2dB margin for 10GBASE-T). Press  to go back to the main menu.

Note : Pressing  in any of the screens will accept changes and take user back to the home screen.

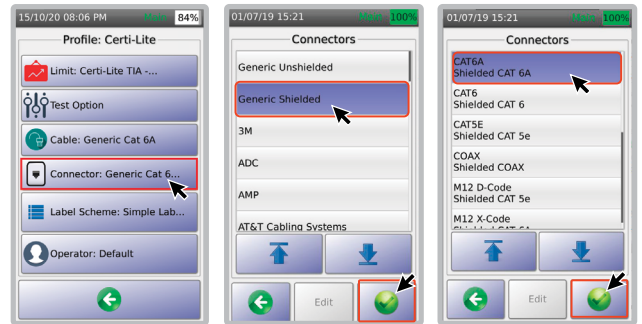
### c. Selecting Cable/Connector

It is important to document the cables and connectors for the purpose of good reporting.



- Select [Cable: Generic Cat 6A].
- If unsure of the type of cable, select [Generic UTP] for unshielded cable and [Generic Shielded] for shielded cable.
- Choose the specific type of cable.

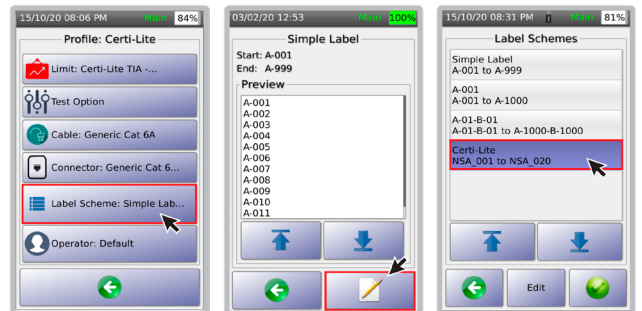
Follow a similar process for choosing connectors:





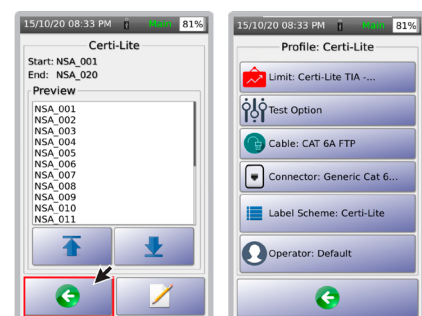
- Select [Connector: Generic Cat 6A].
- Select [Generic Shielded].
- Select [CAT 6A].

### i. Choosing Custom Label

Custom labels are predefined labels created in Microsoft Excel and saved in CSV format.



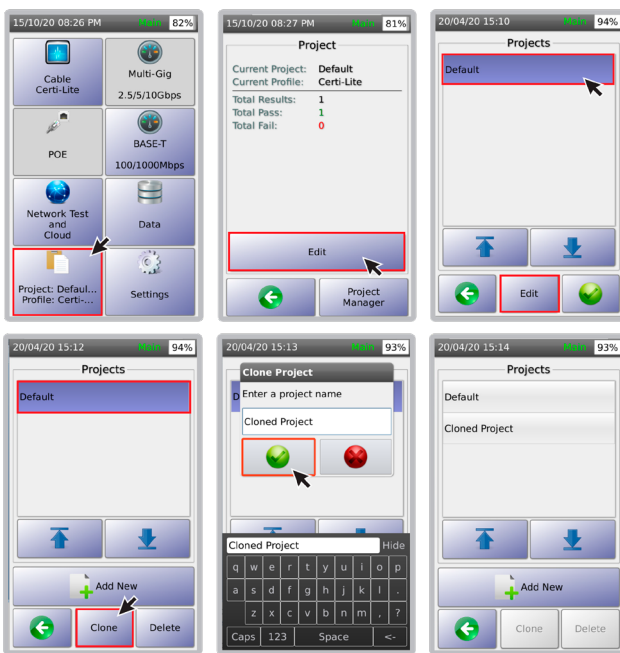
- Select [Label Scheme: Simple Label].
- A preview of the simple labels will be displayed. Select  to view or to add to the list of label schemes.
- Select the desired label i.e., [Certi-Lite]. Select .
- In [Label Scheme], the selected custom label will be displayed.




For information on how to create and copy a custom label, refer to [8c. Importing Label List](#) and [8d. Creating Custom Label](#).

## ii. Cloning a project

NSA offers an easy way to duplicate a project that uses the same limit, cable, connector and labels, through project cloning.



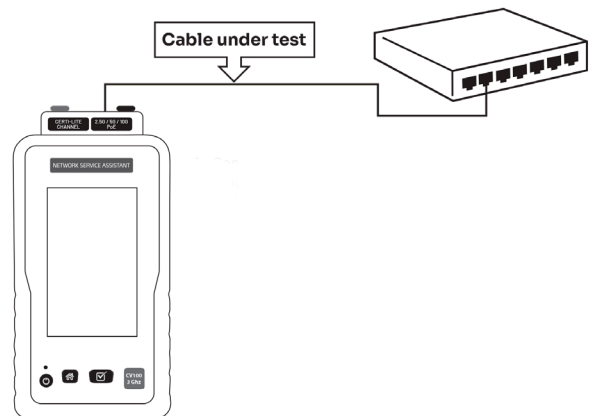
- On the NSA main screen, select [Project/Profile].
- Select [Project Manager].
- Select a project to be cloned and then select [Edit].
- Select [Clone].
- A [Clone Project] dialog box will appear. Enter the name of the new project and select .
- The cloned projects will be shown.

## d. Test Options

### i. Multi-Gig Validation

This function allows for Multi-Gigabit link validation and PoE characterization. It will quickly confirm the suitability of a cabling link to support 2.5Gbps, 5Gbps, and 10Gbps data rates, and validate PoE performances up to the highest power level specifications of 90W.

To validate support for 2.5Gbps/5Gbps/10Gbps link speeds, the NSA needs to be connected via the Ethernet cable under test to a router, switch, PoE or any network-enabled device.



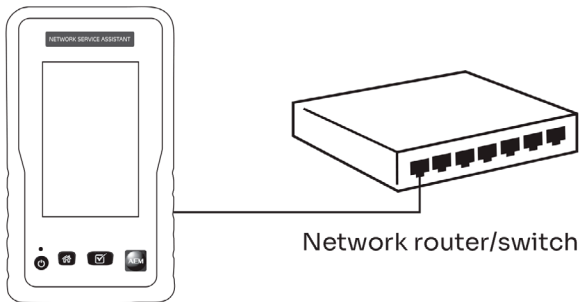
- Connect the first end of the cable to-be validated to the Multi-Gig (1/2.5/5/10) port of the AD-NSA adapter, attached to the NSA unit.



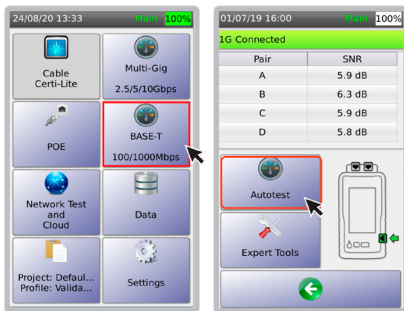
- Connect the second end of the cable to a network device i.e., network switch/router.
- Once the test setup is ready and NSA unit is connected, you can start Multi-Gig validation testing, by selecting [Multi-Gig 2.5Gbps/5Gbps/10Gbps] on the NSA. As a convenient quick test, the NSA will attempt to connect at 2.5Gbps. If it successfully connects, it will show SNR and received power on each cable pair for this network speed.
- To conduct a comprehensive Multi-Gig validation test, select [Autotest].

## ii. BASE-T

Multi-Gig tests require the NSA adapter. However, all NSA units are capable of performing simple 10/100/1G validation tests using the 1G Ethernet port on the side of the unit.



Performing a BASE-T Autotest is similar to performing a Multi-Gig Autotest.



- Select [BASE-T 100/1000Mbps] on the home screen of the NSA.
- Select [Autotest].

## iii. PoE Test with PoE enabled Router/Switches

NSA supports PoE tests for all PoE-enabled switches, routers and midspan, commonly referred to as power source equipment (PSE). In addition, it supports the testing of a range of PoE devices, (i.e., cameras, wireless access points, IoT devices, and others.), commonly referred to as powered devices (PD). It tests measurements for link speed, SNR, and PoE. Internal and external load tests check if the link can support 2.5Gbps/5Gbps/10Gbps when voltage is injected to it. NSA will also check that the cable installation meets the minimum required power to turn on a PoE device.

Specifically, NSA supports the following types of basic measurements:

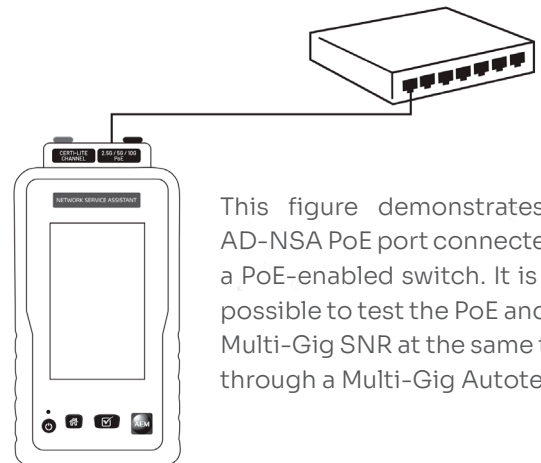
- PSE Detected: Yes or blank
- Voltage: Voltage drawn by the PD
- PSE Type: 1-2, 2, 3-4, & 4 - different types have different allocated power
- PD Class: 0 to 8 - different classes have different allocated power
- PoE Cable Pairs: Cable pairs used to transmit electrical power
- Allocated Power: Power allocated for the PD
- Real Power: Power used when internal load is used

Internal & External Load Tests:

- Voltage
- Current
- Real Power: The actual power available at the RJ-45 jack that is allocated by the PSE

Commonly Used Terms:

- PSE (power source equipment) - a device that provides power on an Ethernet cable, such as a PoE network switch
- PD (powered device) - a device powered by PSE
- PD Class - relays information to the PSE on how much power the PD requires to operate



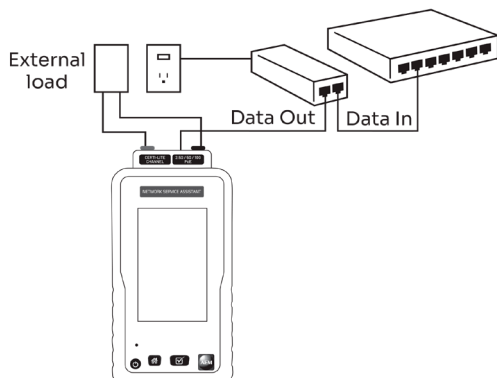
This figure demonstrates an AD-NSA PoE port connected to a PoE-enabled switch. It is also possible to test the PoE and the Multi-Gig SNR at the same time through a Multi-Gig Autotest.



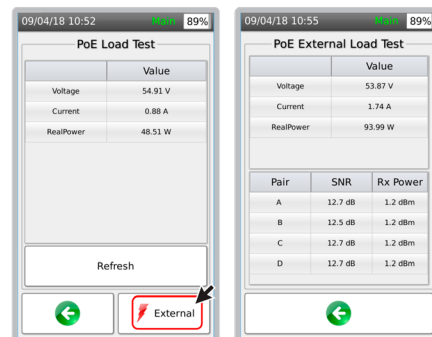
- To perform a PoE test, select [POE] on the home screen of the NSA unit.
- On the PoE test screen, choose the expected PoE standard. The PoE test screen will also list the actual PoE type, voltage and power level. The unit measures power with actual resistance load connected. PD class is automatically detected, depending on the selected PoE type. Further load tests on PoE can be conducted by selecting [External].

#### iv. PoE Load Test

- External load tests help to qualify link speeds of 2.5Gbps/5Gbps/10Gbps when there is a loaded PoE. Qualified PoE loads i.e., POE load boxes supplied by AEM that draw constant power can be connected to the banana sockets to monitor the Signal SNR in the presence of loaded POE. Note: Do not directly short circuit the red & black banana sockets as this can damage the equipment.



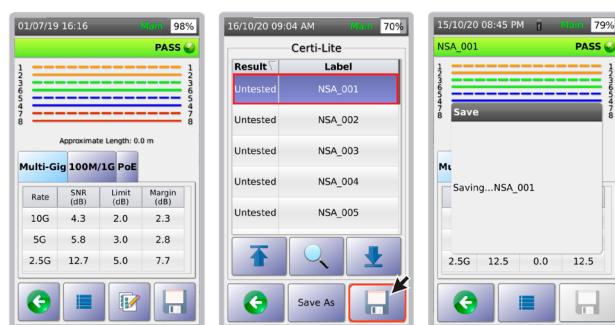
- NSA provides an option to connect to a preferred external load for continuous loading of PSE. Simply connect the external load to the NSA PoE positive (+) and negative (-) ports and select [External].



- Monitor the voltage, current and power levels of the PoE.

For easy reference, the SNR and Rx power per pair will also be displayed.

#### e. Saving Autotest Data

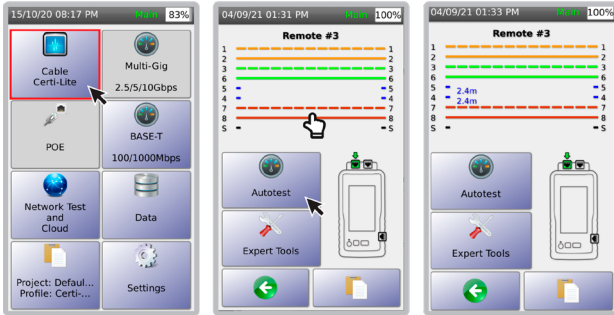


- After Autotest completes, NSA will show the test results.
- To save the results, select [Save].
- A dialog box will confirm that the results are being saved.

#### f. LiveWiremap

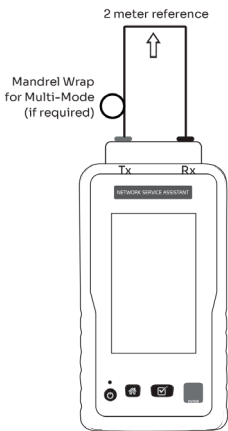
NSA's LiveWiremap detects a cable fault as soon as a cable is inserted into the RJ45 port of the AD-NSA adapter and NSA Remote. Start LiveWiremap diagnostics by selecting LiveWiremap. NSA will then be able to determine the location of the fault, using its distance to fault measurement.

Connect the RJ45 cable to the Certi-Lite Channel port of the AD-NSA adapter and the other end of the cable to the NSA Remote.



- On the main screen of the NSA, select [Cable Certi-Lite].
- The wiremap will show pair 45 to be in a disconnected state and displaying Remote ID #
- Select either [Autotest] or the wiremap screen to start LiveWiremap.
- LiveWiremap will display the distance to fault measurement.

## 6 Fiber Certification Test



NSA supports multi-mode and single mode fiber certification in loopback configuration. NSA comes preloaded with TIA, ISO and loss budget limits that users can customize according to their needs.

### a. Multimode Launch Verification

In the field, launch conditions for MultiMode Fiber Adapters can be verified through the Higher Order Mode Loss (HOML) test. This test - a multimode fiber adapter encircled flux launch condition verification in field - can be readily created in the field to gauge and adjust launch conditions through the supplied reference - grade launch cord. The HOML qualifications of the source and launch cord combination involves the use of a launch cord with and without applied mandrel wrap.

### Mandrel diameter prescriptions per TIA-526-14-C

| Fiber nominal core diameter [μm] | 900 μm buffered fiber [mm (in)] | 1.6 mm jacketed cordage [mm (in)] | 2.0 mm jacketed cordage [mm (in)] | 2.4 mm jacketed cordage [mm (in)] | 3.0 mm jacketed cordage [mm (in)] |
|----------------------------------|---------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|
| 50                               | 25 (0.98)                       | 24 (0.94)                         | 23 (0.91)                         | 23 (0.91)                         | 22 (0.87)                         |
| 62.5                             | 20 (0.79)                       | 19 (0.75)                         | 18 (0.71)                         | 18 (0.71)                         | 17 (0.67)                         |

Note: The mandrel diameters are based on nominal values of 20 mm (0.79in) and 25mm (0.98in) reduced by the cordage diameter and rounded up. Mandrel prescriptions apply to 850nm and 1300 nm sources.

Take the following steps to measure the HOML of the light source and launch cord combination:

1. Attach the reference launch cord to the light source.
2. Deploy the launch cord in a manner free of bends smaller than 75 mm (3 inches) in radius.
3. Using the LSPM Mode, measure and record the output power level, P<sub>0</sub>, in dBm.
4. Without disconnecting the launch cord from the source or mechanically disturbing the connection to the source, wrap and secure the launch cord in five non-overlapping adjacent turns around the mandrel.
5. Measure and record the output power level, P<sub>1</sub>, in dBm.
6. Calculate HOML using equation, HOML [dB] = P<sub>0</sub> [dBm] - P<sub>1</sub>[dBm]. The HOML of the source and launch cord combination determines if and how the source and launch cord are to be used for subsequent cable plant loss measurements, as per the below table.

| HOML [dB] | SOURCE AND LAUNCH CORD QUALIFICATION   |
|-----------|--|
| >0.6      | Measure cable plant with HOML test mandrel wrap left in place on launch cord   |
| 0.1-0.6   | Measure cable plant with HOML test mandrel wrap removed from launch cord       |
| <0.1      | Source and launch cord combination disqualified for measuring cable plant loss |

### b. Fiber Set Reference

#### i. Loopback Set Reference

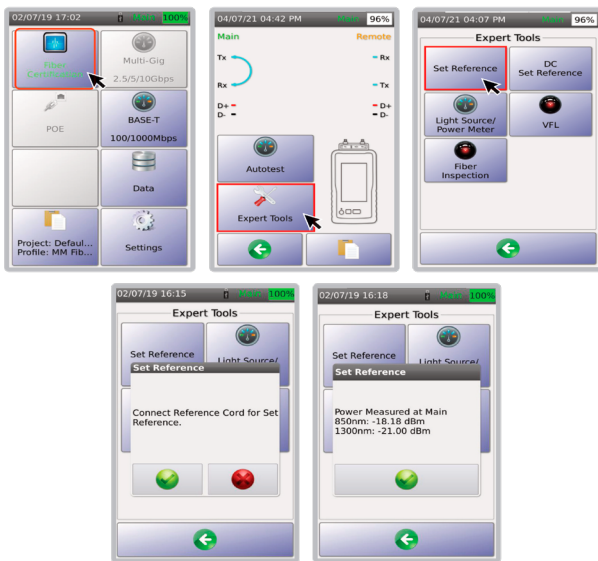
It is important to perform set reference before starting an Autotest to ensure the accuracy of your test results. A 2-meter set reference cord is included in your fiber kit. Make sure that the reference cord is cleaned and not degraded before performing the set reference.



Perform set reference only after:

1. Powering off and then powering on the NSA unit.
2. Disconnecting and then reconnecting the fiber adapter.
3. Replacing reference cords.

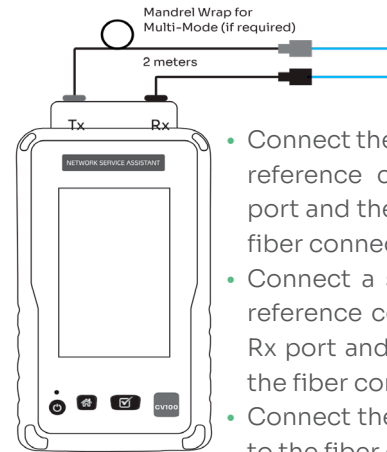
AEM recommendations:

1. Wait for 5 minutes after powering up the fiber adapters before performing set reference, so that they are properly warmed up and the temperature has stabilized.
2. Perform one jumper set reference
3. Do not disconnect the reference cord in the fiber adapter TX port after performing set reference.



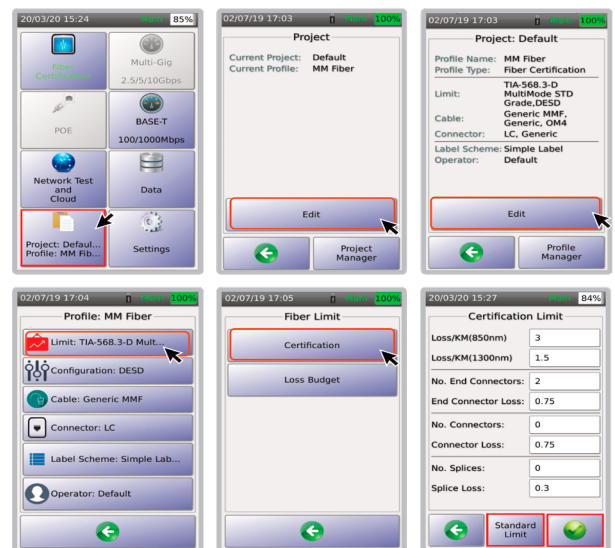
- In the main screen, select [Fiber Certification].
- Select [Expert Tools].
- Select [Set Reference].
- Select  to continue,  to cancel. Tip: Make sure the 2-meter fiber cable is cleaned before performing set reference for optimal results. Once the set reference is complete a dialog box will display the power measured on the NSA unit.

## ii. Fiber Test Setup



- Connect the end of a 2-meter reference cord to NSA's Tx port and the other end to the fiber connector.
- Connect a separate 2-meter reference cord to NSA unit's Rx port and the other end to the fiber connector.
- Connect the cable under test to the fiber connectors.


## c. Select Test Limit

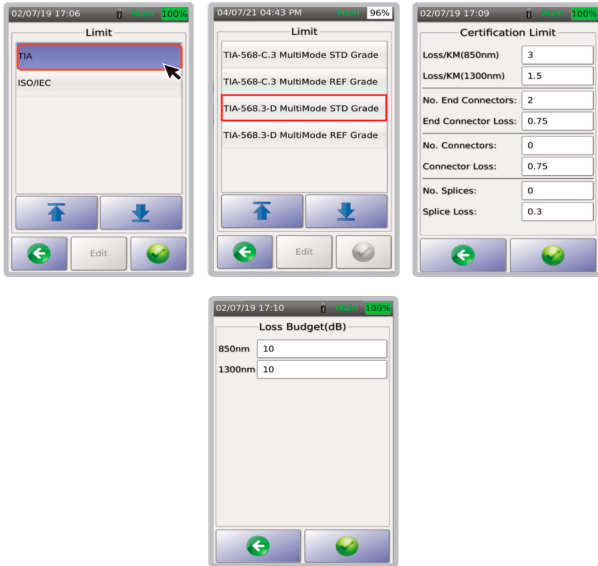


To specify a test limit:

- In the main screen, select [Project].
- Select [Edit].
- Select [Edit].
- Select [Limit].

Select either [Certification] or [Loss Budget].

A preview of the current limit used will be displayed. To accept this limit, select . To change the limit, select [Standard Limit].



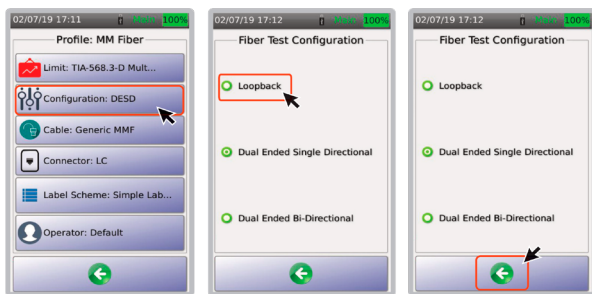
- Select the appropriate standard - [TIA] or [ISO/IEC].
- Select the desired TIA Limit-[STD Grade] or [REF Grade]. Use [Ref Grade] if testing reference grade fiber cable and [STD Grade] if testing standard grade fiber cable.


- When choosing [STD Grade] or [REF Grade], the default values will be populated in the [Certification Limit] screen, allowing users to modify the values.

Note: For Loss/KM, End Connector Loss, Connector Loss and Splice Loss, NSA will only accept values that are equal to or lower (stricter) than the standards specified in the [Certification Limit] screen.

- [Loss Budget] you will be required to enter the loss budget in decibels (dB). Default value is 10 dB.

#### d. Choosing a Configuration

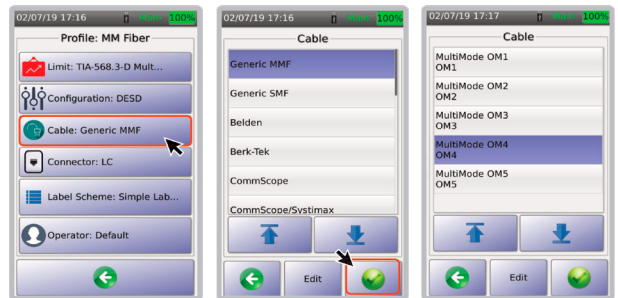




- Select [Configuration].
- Select [Loopback]. Note: NSA does not support dual ended tests.
- Select  to save the changes.

#### e. Selecting Fiber Cable

NSA supports a wide range of fiber cable vendors. If unsure of the cable manufacturer, select [Generic MMF] for multi-mode and [Generic SMF] for single mode.

To add a manufacturer's cable to our database, please email: [customercare@aem-test.com](mailto:customercare@aem-test.com).

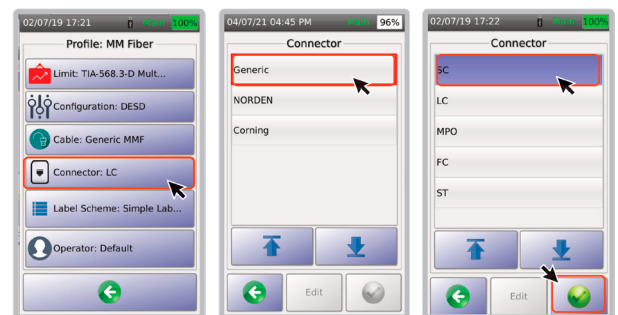



- Select [Cable].
- Select from the list of fiber cable manufacturers or [Generic MMF] and then select .
- Select the required cable type and then  to save changes.

#### f. Fiber Connector

NSA supports different kinds of fiber connectors.

To add a manufacturer's cable to our database, please email: [customercare@aem-test.com](mailto:customercare@aem-test.com).

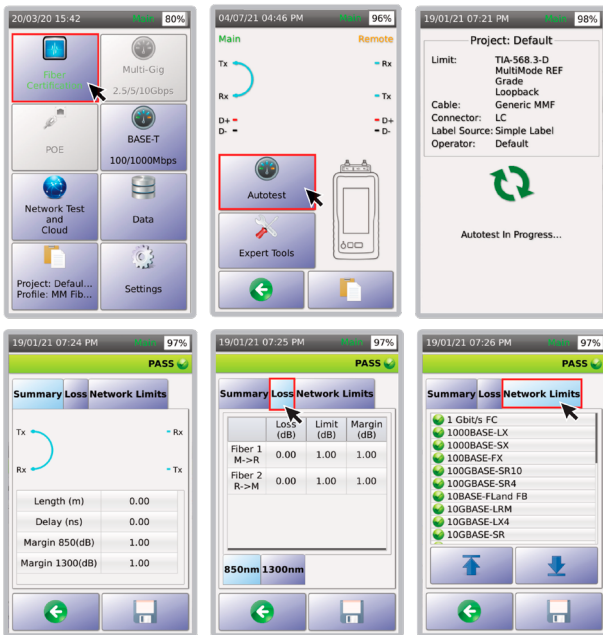


- Select [Connector].
- Select [Generic connector].
- Select the connector type and then  to save changes



## g. Performing Fiber Autotest

Connect a fiber multi-mode or single mode adapter to the NSA unit. Connect the end of the fiber cable to the NSA fiber connector.



- In the main screen, select [Fiber Certification]
- Select [Autotest].
- NSA will confirm that Autotest is in progress.
- Once the Autotest is complete, NSA will display a summary.
- Select the [Loss] tab to view the loss and margin at 850nm and 1300nm respectively.
- Select [Network Limits] to view the various limits that the fiber-under-test can support.

## h. Save Test Data



- Select to show the label list.
- Choose a label from the list, and then select .
- A dialog box will confirm that the results are being saved.

## i. Visual Fault Locator (VFL)

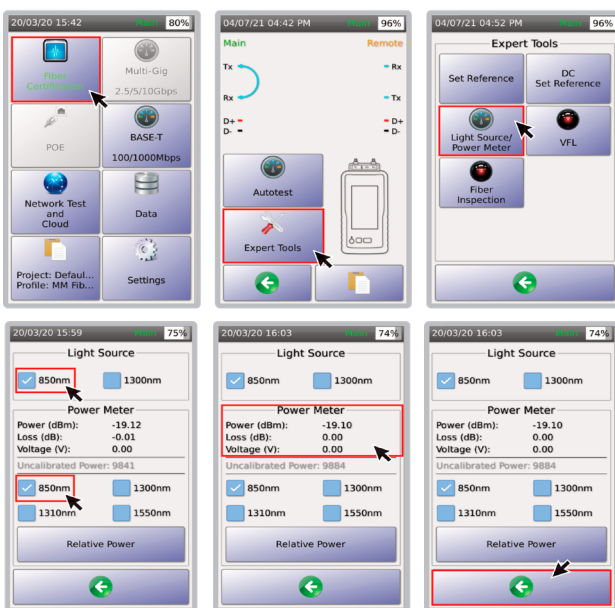
Visual Fault Locator (VFL) is used to detect fiber cable bends and breaks, bad splices and a faulty connector. A powerful, bright red light will shine through the fiber's cladding, indicating where a break or kink may have occurred.



- Select [Fiber Certification].
- Select [Expert Tools].
- Select [VFL].
- Select to turn on VFL. Connect the fiber-under-test to the VFL port of the NSA. When the icon turns blue: , the power is on.
- To turn off VFL, select . When the icon turns red: , the power is off.

## j. Light Source/Power Meter


For loopback configuration, connect a 2-meter fiber cable from the NSA's Tx port and connect the other end to the fiber-under-test via a fiber connector. Connect another 2-meter fiber cable from the NSA's Rx and connect the other end to the fiber-under-test via a fiber connector.



- On the main menu, select [Fiber Certification].
- Select [Expert Tools].
- Open [Light Source/Power Meter].
- Choose the desired light source i.e 850nm and power meter 850nm.

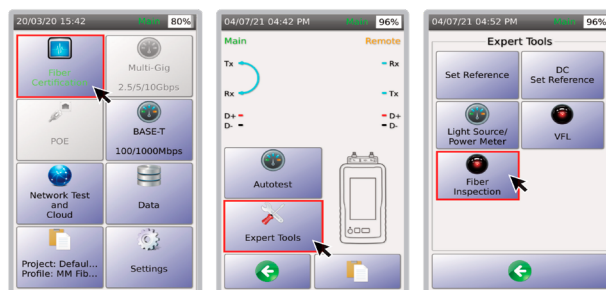
Note: Similar to set reference, connect a 2-meter fiber reference cable from the NSA's Tx port to the Rx port and select [Relative Power] to set the loss (dB) to 0 before attaching the fiber-under test.

It is important to perform Loopback set reference before using the Light Source/Power Meter.

- In the [Power Meter] section, the power readings will start to show.
- Selecting  will turn off the light source/power meter function.

## k. Fiber Inspection

Dirty connectors are one of the major problems in fiber optics, causing high connector loss and reflectance. The fiber-inspection feature of NSA allows users to check the fiber connectors for dirt before testing and installation. NSA has built-in USB Video Class (UVC) drivers to support any fiber inspection scope or fiber microscope that uses a UVC driver.




- On the main menu, select [Fiber Certification].
- Select [Expert Tools].
- Select [Fiber Inspection]. NSA will automatically detect the fiber inspection probe and display the view of the fiber cable on the NSA's screen.

Connecting a fiber inspection scope:

1. Insert the fiber inspection scope into the NSA's USB slot, located on the right side of the device.
2. NSA will auto detect the fiber inspection scope and install the relevant UVC built in drivers.

### Powered Fiber

#### Powered Fiber Certification Testing



A powered fiber cable system combines hybrid optical fiber and copper cabling with electronics to provide a complete indoor/outdoor solution for both powering and communicating with HD cameras, Wi-Fi access points, small cells, and other PoE devices. It is also known as a hybrid cable system as it is composed of a fiber optic cable which carries the data and two unshielded twisted pair (UTP) cables attached to a power source.

The powered fiber cable system improves speed and simplifies installation, powering, and

communication of network devices—at 30x the distance of traditional CAT cable systems.

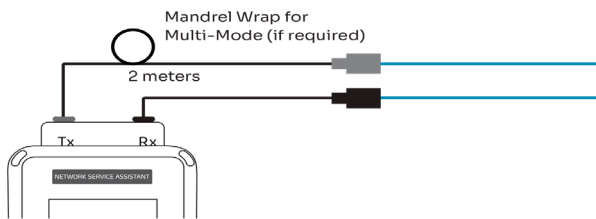
Deployment of HD cameras, Wi-Fi access points, optical network terminals, small cells, and other network-access devices can be challenging, especially in outdoor environments. Many of these devices accept a PoE input for power and communications, but distance limitations, power availability, and device placement can pose challenges for network planning.

### Testing of Powered Fiber Cables

Refer to and follow steps a.to e. under 4. Fiber Certification Test to perform the fiber one-jumper set reference followed by the steps below.

#### Connect the cables

1. Attach fiber cables to test both ends of the reference cables



2. Attach a PoE test cable to the power port of the fiber adapter.



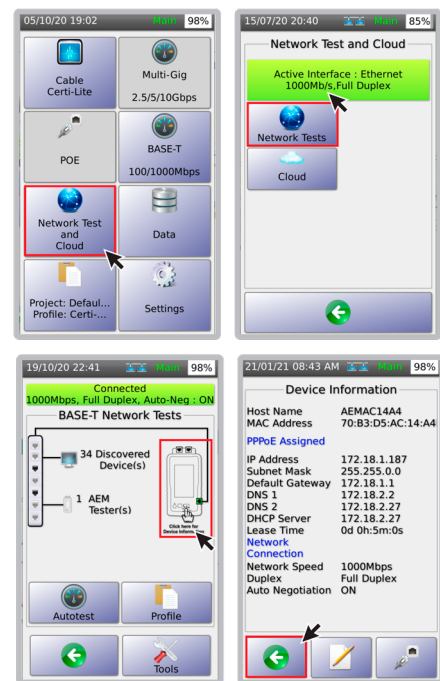
3. Clip the 'crocodile clip' of the POF cable to the open Ethernet Cable pair that carries the voltage i.e., pairs 3 and 6. (Note: Ensure that the pairs and the Ethernet Cable are cut open.)
4. Connect the other end of the cable to a power source equipment (PoE switch, extender or midspan)
5. Power on the NSA unit and select [Fiber Certification]. The PSE voltage reading should be displayed below the FiberMap.

## 7 Network Test and Cloud


Network test is a simple way for the user to validate the network configuration and monitor for any network problems.

### a. Network Test

The network test function has a network discovery feature that scans and detects stations, servers, NSA units and other networking devices that are present in the network. It comes with network tools to aid troubleshooting and validation efforts. Note: Connect an Ethernet cable from the NSA side port to a live network.

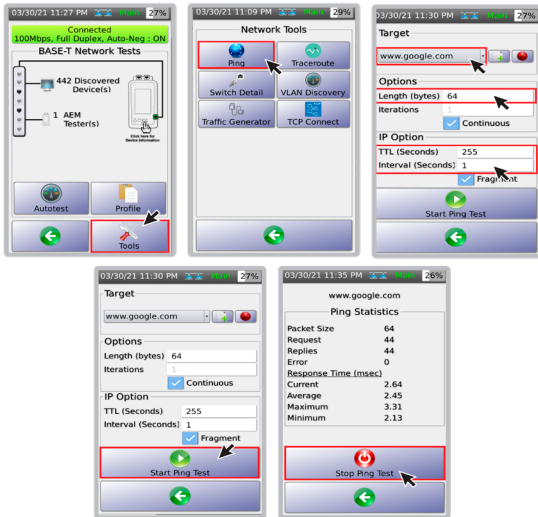



- On the main menu, select [Network Test and Cloud].
- Select [Network Test]. NSA will start network discovery automatically and populate the screen with stations, servers, NSA units, etc.  
Mote: A Wi-Fi icon will appear when a Wi-Fi dongle is attached to the NSA's USB port.  
Select the NSA icon to display the device information.

Device information will display the IP address, subnet mask, default gateway, DNS server and other information. Select  to go back to the network test screen.

### i. Ping

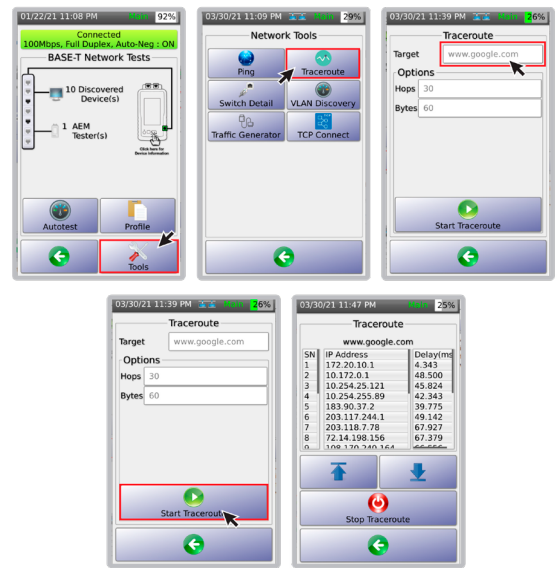
Ping is a software utility used to test the connectivity with the host on an Internet Protocol (IP) network. NSA Ping measures the round-trip time for messages sent from the NSA units to a destination website or IP address that are echoed back to the source.




- Select [Tools].
- Select [Ping].
- On the Ping screen, choose the desired [Target] ie.e., www.google.com [Length] 64 bytes, TTYL 255 sec and [Interval] 5 sec.
- Select  to start the Ping test.
- A [Ping Statistics] page will display the numbers of ping requests, replies and errors. It will also display the current, average, maximum and minimum response times.

### ii. Traceroute

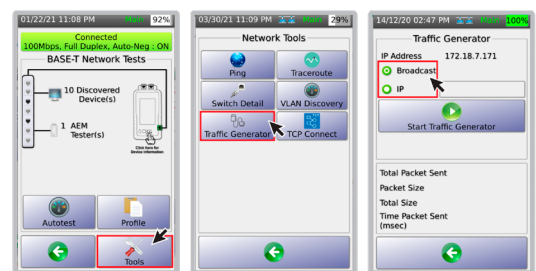
Traceroute is used for displaying possible routes or paths and measuring transit delays of packets across an IP network. The history of the route is recorded as the round-trip times of the packets received from each successive host (remote node) in the route (path)/ The sum of the mean times in each hop is a measure of the total time spent to establish the connection.

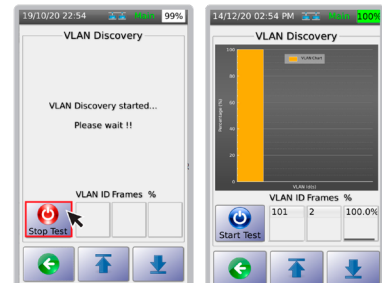
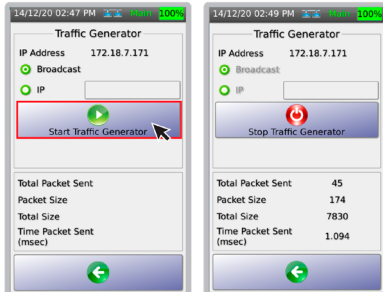


- Select [Tools].
- Select [Traceroute].
- Key in the website or IP address in [Target] field. By default the field will show “www.google.com”, which can be overwritten.
- Click  to start Traceroute.
- Traceroute will display the route (IP Address) and the delay in milliseconds.

### iii. Traffic Generator

Traffic Generator on the NSA is used to generate UDP packets to be sent to the network.





- To start Traffic Generator select [Tools].
- Select [Traffic Generator]
- Select either [Broadcast] or [IP]. When [Broadcast] is selected, the traffic or UDP packets will be sent to the entire network. When [IP] is selected, traffic will be sent to a specific IP on the network.
- To start Traffic Generator, select [Start Traffic Generator]
- NSA will start generating traffic to the network. The total packets sent, packet sizes, total sizes and time packets sent will be updated.

- To initiate VLAN, select [Tools].
- Select [VLAN Discovery].
- Key in the VLAN Discovery time (default is 10 seconds). To capture more VLAN packets, increase the time. Select [Start Test].
- The VLAN discovery will commence. Concurrently, the [Stop Test] button will be enabled.
- Once the VLAN discovery is complete, the results will be displayed. Select any of the VLAN IDs on the pie chart to display the results in list view.

#### iv. VLAN Discovery

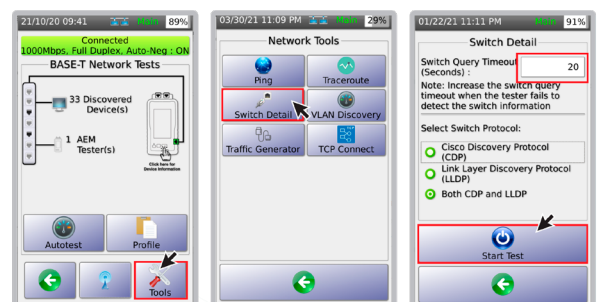
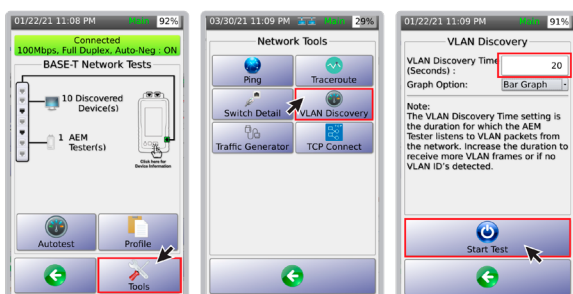
A virtual local area network (VLAN) is a grouping of different hosts within a particular broadcast domain. VLANs allow a network administrator to group hosts that are connected to the same network switch to different local area networks. They also facilitate a number of advantages and functions such as ease of administration, confinement of broadcast domains, reduced broadcast traffic, and enforcement of security policies.

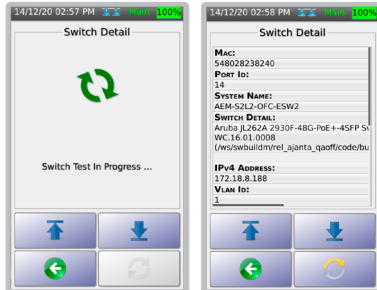
Reference:

- VLAN ID - unique identifier from 1 to 4094.
- Frames - number of frames/packets that NSA received from the network using the VLAN ID.
- % - percentage of VLAN frames transmitted to the network, compared with other VLANs.

#### v. Switch Detail

NSA's Switch Detail feature helps network professionals identify the switch name and model number to which the Certi-Lite is connected to. Information such as port number, VLAN ID, IP address and much more are also readily available, eliminating the need to manually trace network cables, saving users time and effort when troubleshooting network related issues.

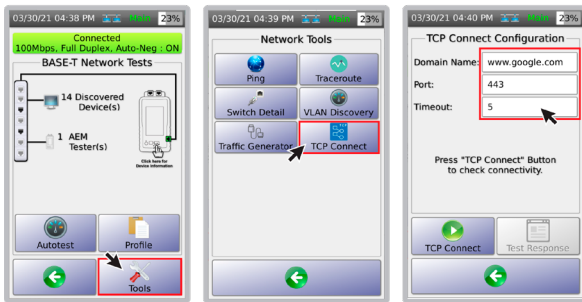




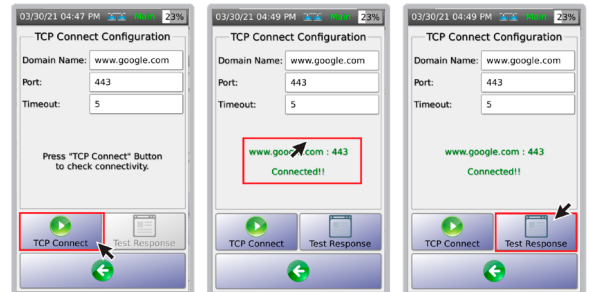
- To initiate Switch Detail, select [Tools].
- Select [Switch Detail].
- Key in the appropriate value for [Switch Query TimeOut] (default is set to 20 seconds). Increase the timeout when the tester fails to detect the switch information. Select the protocol to be used - [CDP], [LLDP] or both. Select [Start Test].
- Switch Detail commences.
- Once the Switch Detail process is complete, the results will be displayed.

## vi. TCP Connect

NSA can open a TCP connection with the selected target to test for port availability, by doing a TCP Connect test, using a 3-way handshake (SYN, SYN/ACK, ACK). The Autotest will run three times before reporting the results.



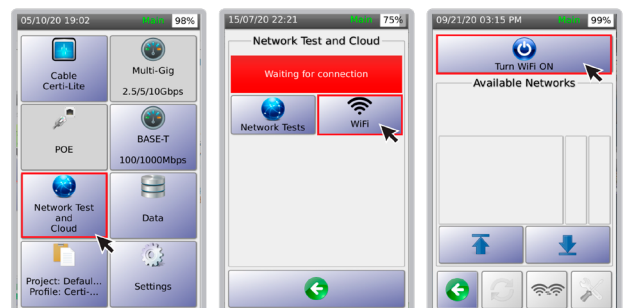
- Select [Tools].
- Select [TCP Connect].
- On the TCP Connect screen, key in the desired URL or IP address to be tested in the [Domain Name] field. Specify the port to be used and the timeout period.



- Click [TCP Connect] to start the test.
- TCP Connect will display the status of the test as either [Connected] or [Connection Refused].
- Select [Test Response] to view more details of the TCP Connect test results
- NSA will display more details about the test such as Domain Name, Port and its status, IPv4 Address and Measurements for Ping, DNS Resolution, TCP Connect and Latency.

## b. Wi-Fi

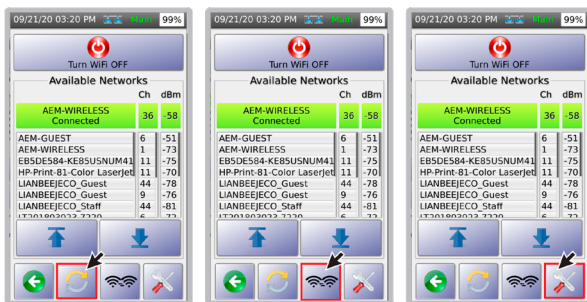
Please note that optimal Edimax EW-7822ULC Wi-Fi USB adapter required for Wi-Fi testing. This adapter is region specific and can be purchased from Amazon or a retailer of your choice.



- Select .
- Select .
- Select .



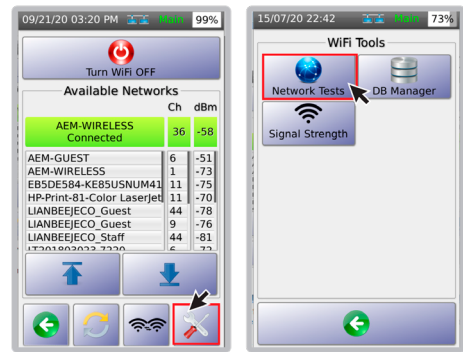
- NSA will display the detected access points (APs) and their corresponding channels and dBm values. Select the correct network.
- A dialog box will request for the network password. Key in the password for the selected AP. Click to enable Wi-Fi and to cancel.
- NSA is now connected to AEM-WIRELESS AP with corresponding signal strength in dBm displayed.
- Select the connected SSID to open the [Wireless Statistics] page.
- [Wireless Statistics] page displays the Wi-Fi SSID, security type, NSA Wi-Fi- IP address, autoconnect and Wi-Fi handoff details.  
Note: When [Wi-Fi Handoff] is enabled, NSA will attempt to connect to another AP automatically with the same SSID and password when the current WiFi dBm value goes below the limit set.



- To re-scan Wi-Fi APs, select .
- If there are multiple APs with the same SSID and password, select force NSA to connect to another AP with the same credentials.
- To access other Wi-Fi features and the network test select [Tools].

### i. Network Test

NSA supports network test features for both wired and wireless connectivity. Performing a NSA wireless network test will help to validate installed AP performance, as well as identify blind spots, access load balance and facilitate analytics and policies on network usage.



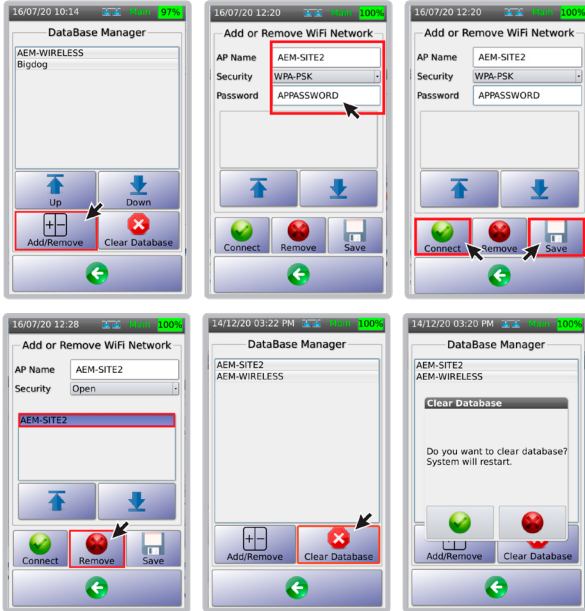
- Select .
- Select [Network Tests].  
Note: To use the network test feature refer to [7a. Network Test](#).

### ii. DB Manager

NSA's Database Manger for Wi-Fi allows users to add, remove and clear saved APs. Whenever NSA connects to an AP it automatically saves the SSID and password to the DB Manager.

To access DB Manager:



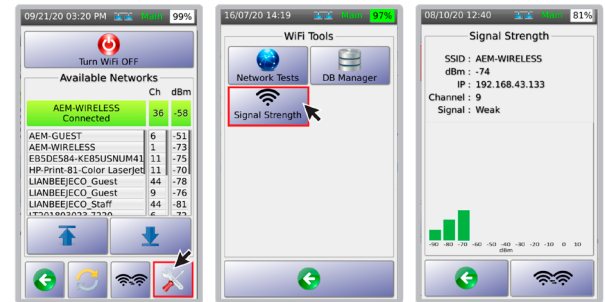


- Select ✕.
- Select [DB Manager].
- The DB Manger screen will show a list of APs.
- To add/remove an AP, select +.
- In the [AP Name] field, key in the name of the AP you are trying to connect to. In the [Security] field, choose either [Open] or [WPA-PSK]. In the [Password] field, key in the password of that AP.
- To connect to the new AP, select . To save the AP select .
- To delete an AP, choose the SSID name and select .
- [Clear Database] will delete all saved APs in the DB Manager. Select [Clear Database].
- A dialog box requesting confirmation to delete will appear. Select as required.

### iii. Signal Strength

NSA Signal Strength Indicator is a real time Wi-Fi signal checker with a range of -90 dBm to 10 dBm, where -90 dBm is the weakest and 10 dBm is the strongest wireless signal. This is a great tool to check weak signals and blind spots after AP installation. It has WiFi hand-off functionality to force hand-offs from one AP to another that shares the same SSID and password.

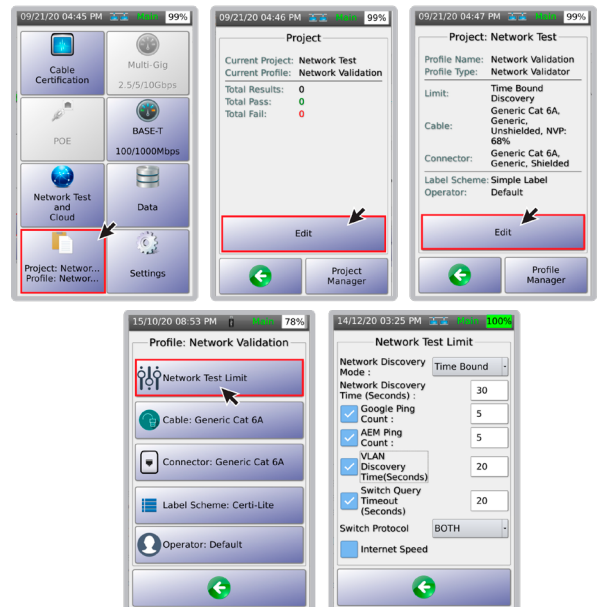
To get Signal Strength:



- Select ✕.
- Select [Signal Strength].
- The [Signal Strength] screen will display the SSID, current dBm value, IP address, channel indicator and signal indicator.

## c. Network Autotest.

### i. Selecting Test Limit



- Select [Project] on the home screen to choose an active test project.
- Select [Edit] to select or update the test profile.
- Select [Edit] to change the test settings within the selected test profile.
- Select [Test Limit].
- [Network Discovery Mode] and [Network Discovery Time] are set to [Time Bound] and 30 seconds by default.



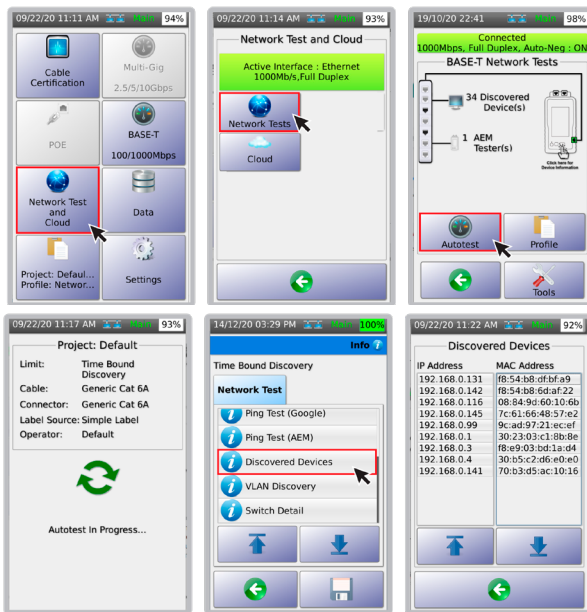
Note: In Full Discovery mode, NSA will scan the entire network. After network discovery scanning, Autotest will continue with other tests. In [Time Bound] mode, NSA will scan the network for the specified duration.

## ii. Selecting Cable/Connector

Refer to [2d.select cable/connector section](#)

## iii. Performing Network Autotest



To perform a Network Autotest, the WiFi dongle must be connected to the WiFi access point or the Ethernet cable must be connected to a LAN port - either the side port of the tester or the ADNET adapter Multi-Gig port.



- Select [Network Test and Cloud].
- Select [Network Test].
- Select [Autotest].
- Autotest will commence.
- To view the measurement results select the required parameter i.e., [Discovered Devices]. A list of discovered IP and media access control (MAC) addresses will be shown.

## iv. Saving Network Autotest



- Select  to view the labels.
- To save results using label A-001, select .
- A dialog box will confirm that the results are being saved.

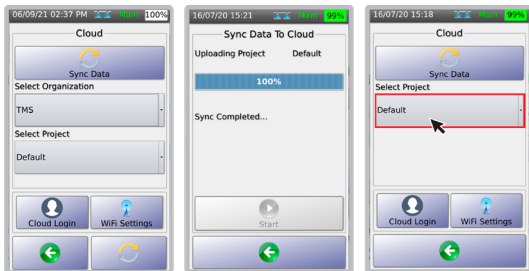
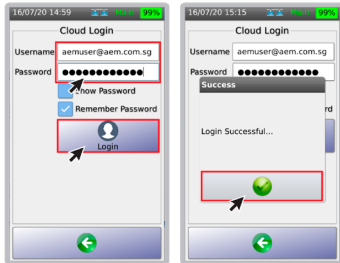
## d. TestDataPro Cloud



TestDataPro Cloud is a cloud-based service that allows users to upload results from a jobsite via wired network connection or wireless connection. Please note the optional Edimax EW-7822ULC Wi-Fi USB adapter is required for cloud access via WiFi. TestDataPro Cloud allows users to view and download individual .pdf reports.

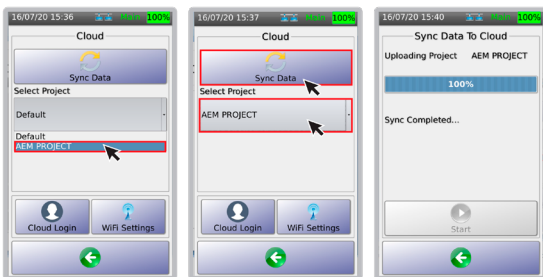
For the full test report management, which includes, recertification if incorrect test limits were used; report customization with logos; and much more, test results should be imported into the full featured PC-based TestDataPro.



- Select [Network Test and Cloud].
- Select [Cloud]. Note: [Cloud] is only available when Ethernet cable or Wi-Fi is connected.
- Select [Cloud Login]



- In the [Username] field, key in the email address and password used during the tdpccloud.com registration and select [Login].
- A dialog box will confirm successful login. Select  to go back to the [Cloud] page.
- Choose the Organization to upload the test result (if applicable). Choose the project to upload in the drop down menu. Select [Sync Data]. NSA will start uploading the project and test results data to the cloud.
- A dialog box will confirm once the upload is complete. Select  to go back to the [Cloud] page.
- To upload other projects, select from the dropdown menu under [Select Project].

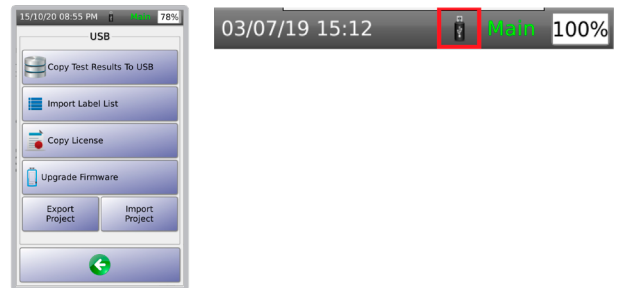


- Select the project to upload. The cloud will show the new project i.e., AEM PROJECT. Select [Sync Data].
- A dialog box will confirm once the sync is complete and the project has been uploaded to the cloud. Note: For more information about TestDataPro Cloud, click [here](#).

## 8 USB Menu




When a USB flash drive is inserted to the NSA's USB port, the device offers multiple functions i.e., Copy Test Results to USB, Import Label List, Upgrade Firmware, Export Project and Import Project. Refer to the steps required for each of these features in the NSA user guide.

To access the USB menu again, select the USB icon located at the top right of the screen.



### a. Upgrading NSA

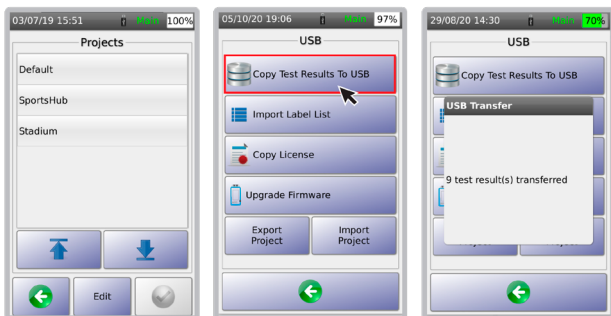
NSA's firmware can be upgraded using the USB flash drive. NSA firmware version should be 2.4 or later.

- Go to [www.aem.test.com/myaccount](http://www.aem.test.com/myaccount), log in to your account (create account for new users) and download the latest firmware under [Downloads]. Save the OSUpgrade.zip to a USB Flash drive (formatted as FAT32)
- Attach the DC power supply to an NSA unit and power on the device.
- Insert the USB flash drive. The USB menu will appear. Select [Upgrade Firmware]. NSA will remind users to back up test results as the upgrade resets the device to factory settings. Select  to accept and  to cancel. NSA will  reboot multiple  times. The entire process will take 10 minutes to complete.



## b. Copying Test Results to USB

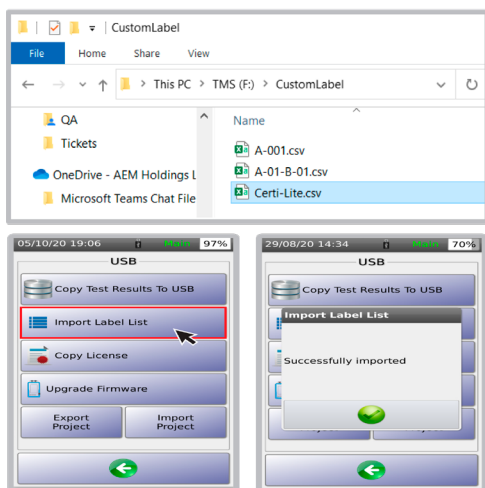
[Copy Test Result to USB] will export all the test results saved inside the device to the USB flash drive.



- Example above shows 3 projects saved in NSA.
- Insert a USB flash drive to the NSA USB port and select [Copy Test Results to USB].
- The test results will be copied to the USB flash drive.

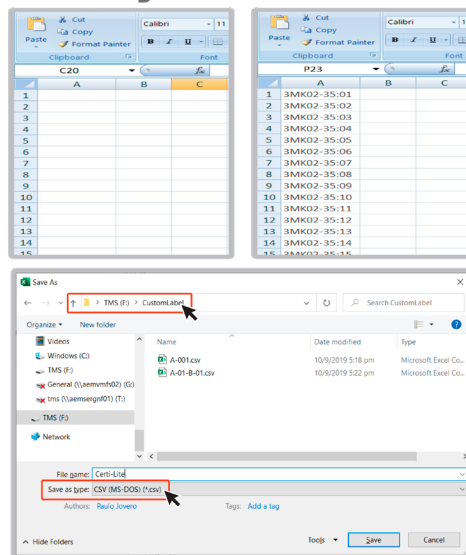
## c. Import Label List

The NSA Import Label List feature provides an easy way to create labels from a computer and to copy these labels onto the NSA unit.



- Insert a USB flash drive to the NSA unit and select [Import Label List].
- A dialog box will confirm successful import.

## d. Creating Custom Label

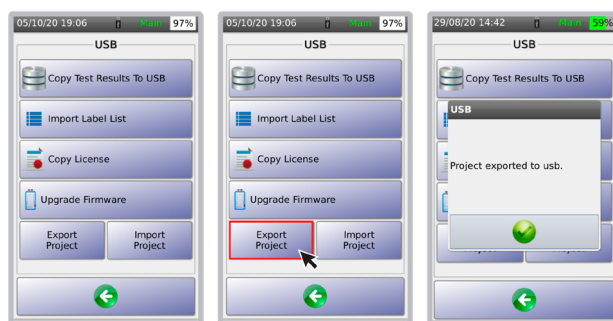


- Launch Microsoft Excel.
- In column A, type the labels to be imported to the NSA
- Click File > Save as > Filename: enter any name. Save as type: CSV (MS-DOS)\*.csv). Location is USB flash drive root directory under [Custom Label] folder.

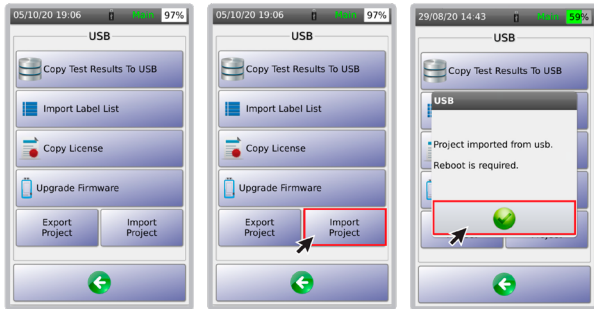
## e. Exporting and Importing Project

NSA allows to collaborate better by sharing projects with ease. Project files can be transferred from one NSA unit to another, using a USB flash drive. They can also be emailed to testers in other locations. This saves them time in having to recreate a project/use case from scratch.


To export the projects:



- Power on the NSA unit and insert a USB flash drive (formatted as FAT32). NSA will detect the USB flash drive and open the USB Menu.
- Select [Export Project]. NSA will copy the project files from the tester to the USB flash drive.
- A dialog box will confirm successful export.



To import on a project from a USB flash drive to a NSA device:

- Power on NSA and insert USB flash drive containing the project.dat file. A [USB] menu will come up.
- Select [Import Project].
- [Project imported from USB. Reboot is required] message will appear. Select  to reboot the device.

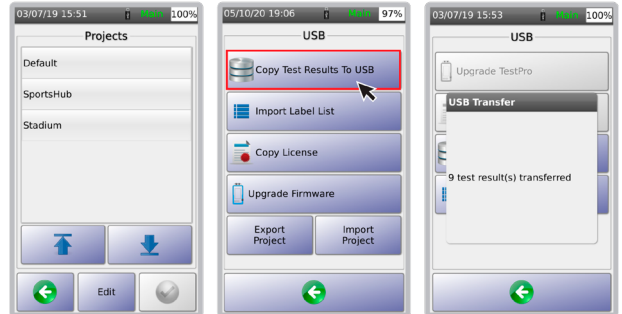
Note: To share the project.dat file, attach the USB flash drive to the PC and open the drive. Copy the file project.dat and share it with other users that need to use this project. The file has to be copied to a flash drive and then imported to another NSA unit.

## 9 Test Results Management

Test data stored in the internal storage of the NSA unit can be retrieved by connecting a USB flash drive to it. The data can also be retrieved through a USB cable connection between the NSA and a PC running the TestDataPro software. Results can also be retrieved through TestDataPro Cloud.

### a. Transferring Test Results from NSA

[Copy Test Result to USB] will export all the test results saved inside the device to the USB flash drive.

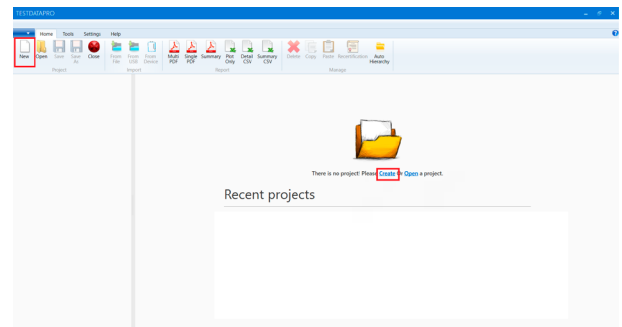


- Example: 3 projects saved in NSA.
- Insert a USB flash drive to the NSA USB port and select [Copy Test Results to USB].
- The test results will be copied to the USB flash drive.

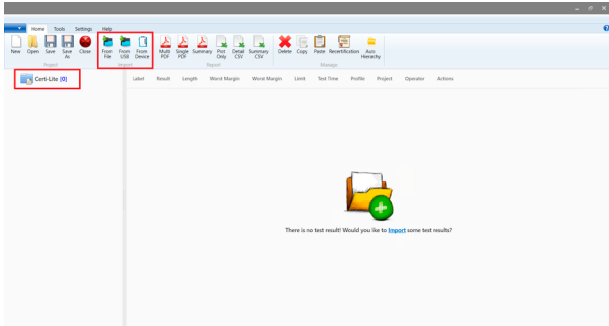
### b. TestDataPro Test Management Software

TestDataPro is a test result management software allowing the user to transfer test results from a NSA unit to a PC or laptop and then manage them according to project, building, floor, rooms, racks and/or panels. Users can also use TestDataPro to view the results or to generate PDF reports.

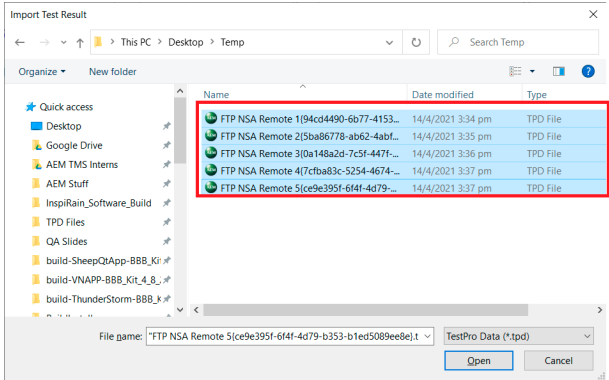
Visit [www.aem.test.com/myaccount](http://www.aem.test.com/myaccount) to download TestDataPro. Install the TestDataPro software and refer to the TestDataPro user guide. The procedures for importing data into TestDataPro and generating test reports are also illustrated in the following pages:



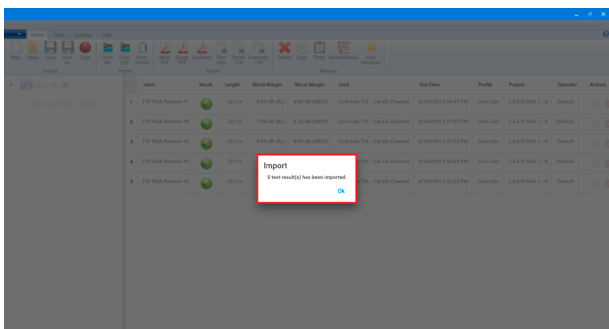
- Select [New] on the top left corner or [Create] to create a new project.



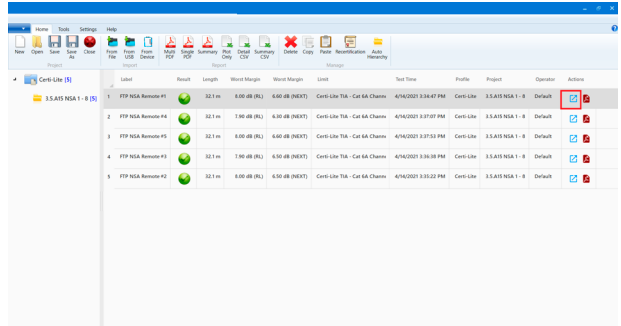
- After a new Certi-Lite project is created, select either [From File] - to import test results from any location in the PC or [From USB] - to import test results directly from USB flash drive or [From Device] - to retrieve test results from the NSA unit.



- Browse to the test result folder (i.e USB flash drive), select the tpd file and click [Open].



- To import from the USB drive, create a new project and click [From USB] >> expand the device serial number >> select the project(s) >> click OK. When importing from the device, click [From Device] the test results will automatically import and sort according to project. A dialog box will confirm once the import is complete.

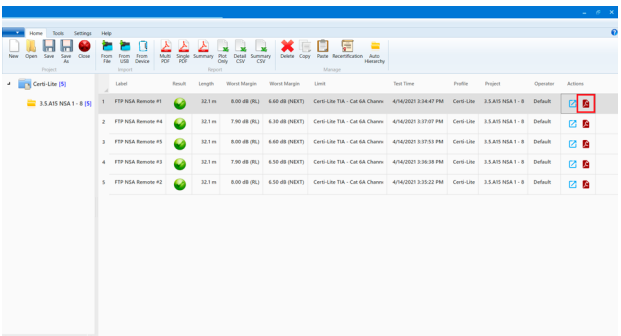


- To view any of the test data, click .



- [Summary] will show the wiremap connection and summary test data. [Length and Delay] will show the test data in each of the four pairs.

### c. Generating Test Reports



- Click to generate a test report in pdf format.



**FTP NSA Remote #1**

**Test Time**: 14/10/2021 3:34:47 pm  
**Project**: 3.5.A15 NSA 1 - 8

**Profile**: Cerri-Lite  
**Operator**: [Default]  
**Cable Type / NVP Connector**: CAT 6A FTP - 68%  
 Coaxial Cat 6A

**Limit**: Cerri-Lite TIA - Cat 6A Channel  
**Model**: NSA  
**Serial Number**: M300-0323  
**Device Software**: 3.5.A15  
**Calibration Date**: Wednesday, 21 October 2020  
**Main Adapter**: AD-NSA  
**Remote Adapter**: [Default]

**Pass**

| Parameter                 | Result | Pair | Value | Limit  |
|---------------------------|--------|------|-------|--------|
| Length(m)                 | Pass   | 45   | 32.1  | 100.0  |
| Prop Delay(ns)            | Pass   | 36   | 159.0 | 555.0  |
| Delay Skew(ns)            | Pass   | 36   | 2.0   | 30.0   |
| DC Loop Resistance(Ω)     | Pass   | 18   | 0.277 | 25.000 |
| Rise, Unbal, wire-wire(Ω) | Pass   | 12   | 0.000 | 0.200  |

**RF Parameters**

| Parameter      | Result | Main |                   |                  | Remote |                   |                  |
|----------------|--------|------|-------------------|------------------|--------|-------------------|------------------|
|                |        | Pair | Worst Margin (dB) | Worst Value (dB) | Pair   | Worst Margin (dB) | Worst Value (dB) |
| Return Loss    | Pass   | 45   | 8.0               | 32.1             | 45     | 15.2              | 500.00           |
| Insertion Loss | Pass   | 12   | 1.8               | 3.0              | 145    | 18.3              | 500.00           |
| NEXT           | Pass   | 12   | 38.38             | 6.6              | 48.0   | 95.00             | 38.45            |
| PSNEXT         | Pass   | 12   | 9.0               | 45.6             | 31.50  | 30                | 33.4             |
| ACRF           | Pass   | 45   | 17.2              | 10.6             | 34.4   | 27.85             | 36.45            |
| PSACRF         | Pass   | 45   | 11.7              | 31.4             | 27.70  | 45                | 34.8             |

**Insertion Loss** **Return Loss** **NEXT**

- User will be brought to a page showing the detailed test results.

### d. Generating Multiple Test Reports

- To export multiple test reports, select all the desired test results and click [Multi PDF] if users wants to split test reports into multiple pdfs. Select [Single PDF] if user wants to combine all test reports into a single pdf file.

### e. Adding Hierarchy

- To add new locations, right click on the project folder and select the type of location i.e., new building, floor, rack or panel.

- To select any of the locations, right click on the project folder and select any of the sub-locations i.e., new building, floor, room, rack or panel.

### f. Meter to Feet

- To change the measurement stand, go to [Settings] tab and toggle between the two options - [meter] and [feet].



## 10 Firmware Updates

### a. Firmware Update via USB Flash Drive with OSUpgrade.zip File

NSA's firmware can be upgraded using the USB flash drive. NSA firmware version should be 2.4 or later.

- Go to [www.aem.test.com/myaccount](http://www.aem.test.com/myaccount), log in to your account (create account for new users) and download the latest firmware under [Downloads and Updates].
- Save the OSUpgrade.zip to a USB Flash drive (formatted as FAT32)  
 Attach the DC power supply to the NSA unit and power on the device.

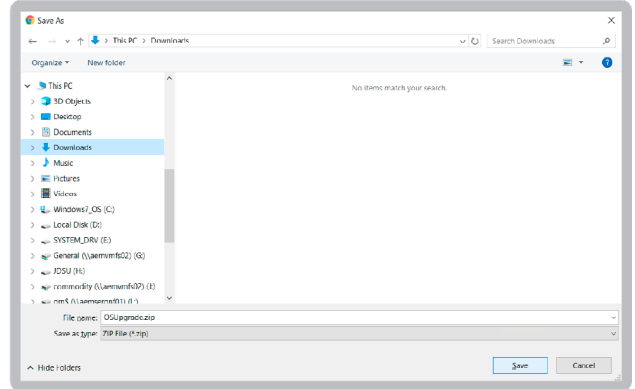
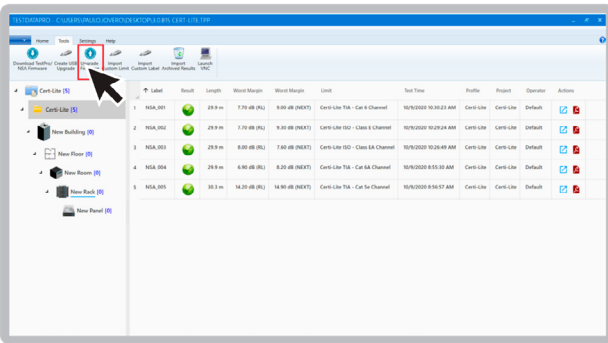
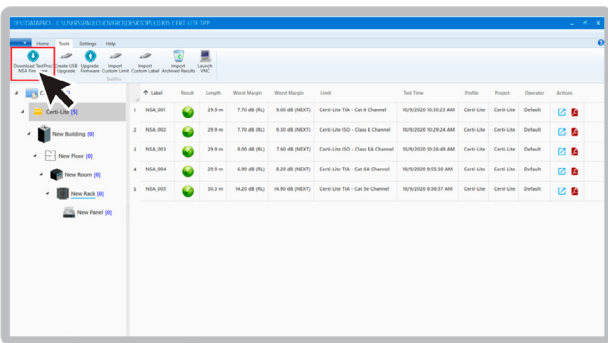


- Insert the USB flash drive. The USB menu will appear. Select [Upgrade Firmware]
- NSA will remind users to back up test results as the upgrade resets the device to factory settings. Select  to accept and  to cancel.
- NSA will reboot multiple times. The entire process will take 10 minutes to complete.

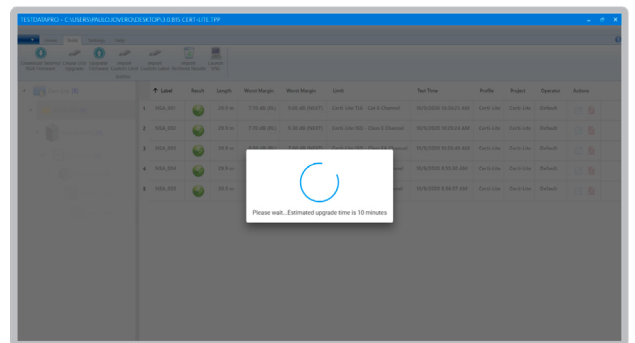
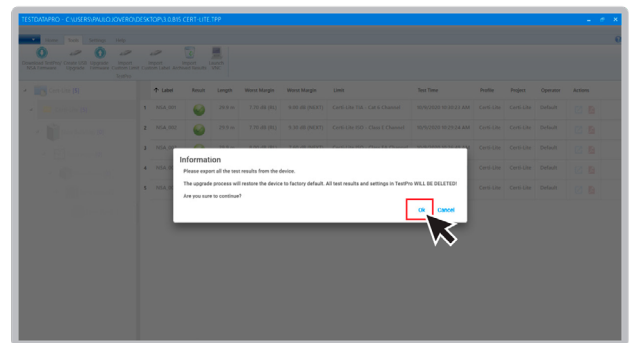
Note: Ensure that the NSA unit is attached to a power supply before starting the upgrade process.

### b. Firmware Upgrade using TestDataPro

Before starting the firmware upgrade, make sure that the NSA unit is attached to a power supply. NSA will reboot multiple times to complete the upgrade.



- Launch TestDataPro. On the main screen, select .. Tools .. Download TesPro/NSA Firmware.
- Save the OSUpgrade.zip to any location on the computer i.e., Downloads
- Once download is complete, select [Upgrade Firmware] and browse to the location of the zip file. Select OSUpgrade.zip and click [Open].



- A dialog box will remind users to back up test results before proceeding with the firmware update. Click [OK] to continue.
- The firmware update will commence. Estimated time for the update is 10 minutes



## Network Service Assistant Specifications

### Battery

- Lithium ion
- 3.7V
- 13,200 mAh
- Approximate test time : 8 hrs (based on an approximate 200 test per day)
- Charging time : 7 hrs

### Power Adapter

- 5V, 3A (supplied)
- 5-12V (supported)
- 2.1mm DC jack

### Operating System

- Linux

### RJ45 Test Ports

- 10/100/1G Test Port
- Network Connectivity Port

### Adapter Interface

- 60-pin high-frequency connector rated for 5000 insertion cycles
- Hot Swappable

### Test Data Management

- TestDataPro PC Software

### Data Transference

- USB Flash Type A
- Micro USB
- USB Cable

If the results from the measurements are within the specified limits, then the cable-under-test will be deemed to have passed the test. If the measurement results are not within the specified limits, then it has failed the test.

The difference between the limit line and measurement result is called a margin. Users should look at the worst margin when reviewing the test results. The worst margin means that all the four pairs tested, the one with the worst result will show up in the worst margin section.

## Technical Support

### Live Phone Support :

Monday - Friday | 8am-5pm (Arizona,USA)

T : 480-534-1232

Toll Free : 833-572-6916

Email Monitored 24hrs

[customercare@aem-test.com](mailto:customercare@aem-test.com)

For more information and details specifications,  
please visit: [AEM-Test.com/NSA](http://AEM-Test.com/NSA)

If you need technical assistance, please visit us at:

[AEM-Test.com/customer-care](http://AEM-Test.com/customer-care)

### AEM International, Ltd.

5560 West Chandler Blvd. Ste.3

Chandler, Arizona 85226

T : 480-531-1232

### AEM Singapore PTE.Ltd

52 Serangoon North Ave 4

Singapore 555853

T : +65 6483 1811

F: +65 6483 1822

[WWW.AEM-TEST.COM](http://WWW.AEM-TEST.COM)

[CUSTOMERCARE@AEM-TEST.COM](mailto:CUSTOMERCARE@AEM-TEST.COM)

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