ECHOVAULT™

SLA Protect

Automated SLA Reporting for Path Protection Services

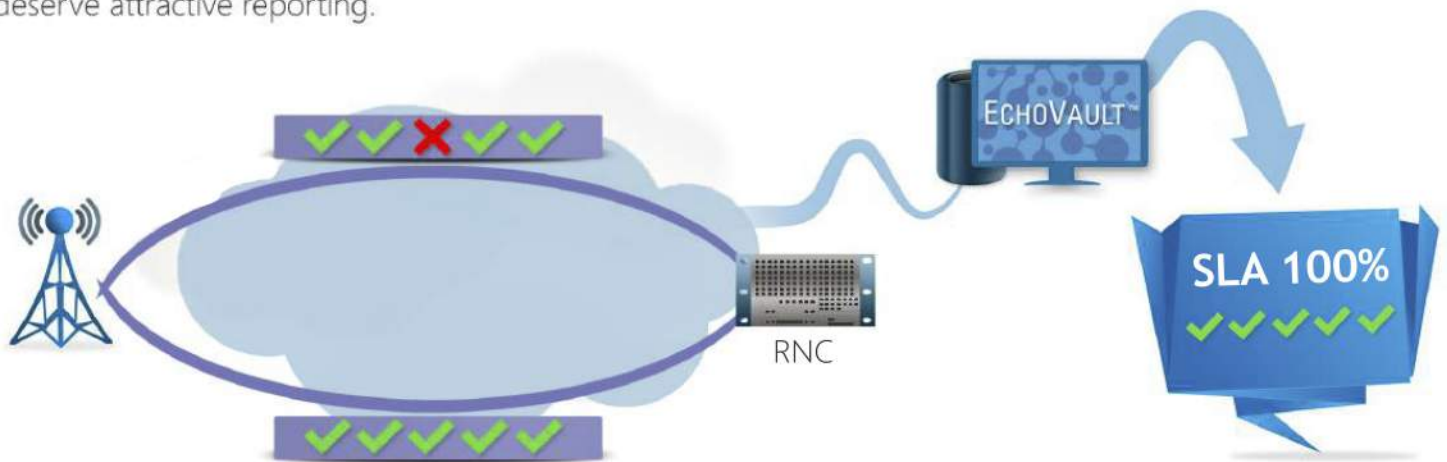Integral part of True SLA Solution

EchoVault SLA Protect

Protected Path Reporting

Mission critical connections require path protection. For these high value services, reporting is a must. Cross-correlating data from two paths is challenging, as the data may have passed through either the primary or secondary circuit, depending on performance at a given time. SLA Protect includes automatic cross-correlation, SLA processing and complete EchoVault reporting support for a service comprising of a primary and a secondary circuit. Both active and hot-standby protection schemes are supported providing full service flexibility for price differentiation.

SLA Protect increases the value of high-end Ethernet Path protected services. It enables SLA reporting for the whole service being sold, helping you to build more momentum. Further, automating reporting reduces the number of human errors to a minimum and saves time for your most valuable people. Premium services deserve attractive reporting.

Features

> Mission Critical 1+1 protected circuits reporting as one service

> Flexible protection criteria: Service Availability, Frame Loss Ratio, Delay etc.

> Customer Portal reporting

> Maintenance Window support for out-of-service time

SLA Protect Highlights

> Automatic cross-correlation combining the results of a primary and secondary circuit into one report

> Real-time SLA Status and Monthly SLA Compliance reporting

> Enforces your protection schemes for service flexibility and price differentiation