

RTU-300



GETTING STARTED GUIDE

PLEASE PASS THIS INFORMATION ALONG TO END USERS

Dear Valued Customer,

Thank you and congratulations for purchasing a VeEX® product. This product has been carefully developed and thoroughly tested according to strict company procedures and international standards and is designed to operate reliably for many years to come.

The **RTU-300 Platform** comes with single or multiple swappable module configurations, please go to **>Tools >Utilities >Settings >About** to identify the specific configuration of each module and become familiar with them (e.g. RTU-320, RTU-600 etc.).

As part of our Green Initiative, VeEX does not include printed manuals with product shipments. They are all available online, with this document serving as a convenient way to access such information. For direct access to documentation and resources, use your smartphone or tablet's camera to scan the following QR codes.

Product Registration



Please register your product to benefit from the warranty, software applications, technical support and specific updates related to your test set.

<https://www.veexinc.com/support/productregistration>

Since groups may share test sets, you should also register as a user at

<https://www.veexinc.com/register>

Warranty



A printed copy of the warranty coverage is included with the shipping documents. To check the current warranty status of any VeEX product, please visit:

<https://www.veexinc.com/support/warranty>

Product Documentation



The test set includes a built-in version of the users' manual. The latest versions of the product's user manuals, quick guides, application notes, specifications, etc. are also available in electronic format from the product's page: <https://www.veexinc.com/products/rtu-300>

Quick Start Guide



A direct link to the main product's user manual is here: [https://download.veexinc.com/RTU-300/Technical-Notes/9672/How to Configure the RTU-300 320 600 Quick Guide D08-00-036 RevA00.pdf](https://download.veexinc.com/RTU-300/Technical-Notes/9672/How%20to%20Configure%20the%20RTU-300%20320%20600%20Quick%20Guide%20D08-00-036%20RevA00.pdf). For module or function-specific information, please refer to the product's page link.

Training Videos



For any available quick guides and technology training videos, please subscribe to our YouTube channel: <https://www.youtube.com/user/VeEXinc>

Software Updates and Companion Utilities



Product software, release notes and companion utilities can be downloaded from the product's page in the VeEX website or in the Software Download page: <https://www.veexinc.com/support/software>
Use >Tools >Utilities >VeExpress >Software Upgrade to download software updates directly to the test set. For more information refer to [https://www.veexinc.com/search?search=software upgrade](https://www.veexinc.com/search?search=software%20upgrade)

Mobile Applications



As an Enterprise Developer, any applicable VeEX apps are made available directly from the company's website. Any applications for iOS and Android smart devices are available in the Apps section of VeEX's website <https://www.veexinc.com/apps.php>. When installing VeEX Apps for the first time, users are required to authorize VeEX as a trusted enterprise developer.

Customer Support



Should you need any technical support or assistance, please contact us at <https://www.veexinc.com/company/contactus> or send an email to CustomerCare@veexinc.com.

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